

## Impact of the Semiconductor Shortage on Canon's MFP Consumable Products

As a valuable customer we appreciate your continued use of Canon products.

Due to the ongoing global shortage of semiconductor components, Canon is currently experiencing challenges in procuring specific electronic components that are used in the consumable products for our multifunctional printers (MFP).

To ensure you are able to continue printing and enjoy a continuous and reliable supply of consumables, we have chosen to supply consumable products without the electronic component until normal supply resumes.

While your ability to print and the print quality are unaffected, certain ancillary functions such as detecting remaining toner level may be affected. For information about the potential effects of using our consumables without these electronic components, please refer to the following.

**If you are using the above consumable products (toner cartridges), please note the following.**

<b>Replace Toner Message</b>	<b>P.1</b>
<b>Remaining Toner Level</b>	<b>P.3</b>

# The Potential Effects of Using Our Consumables without the Electronic Components

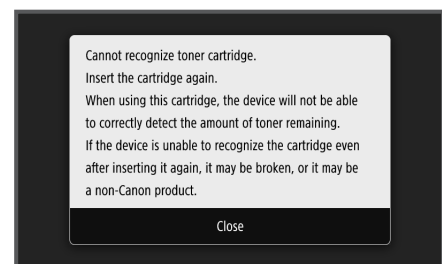
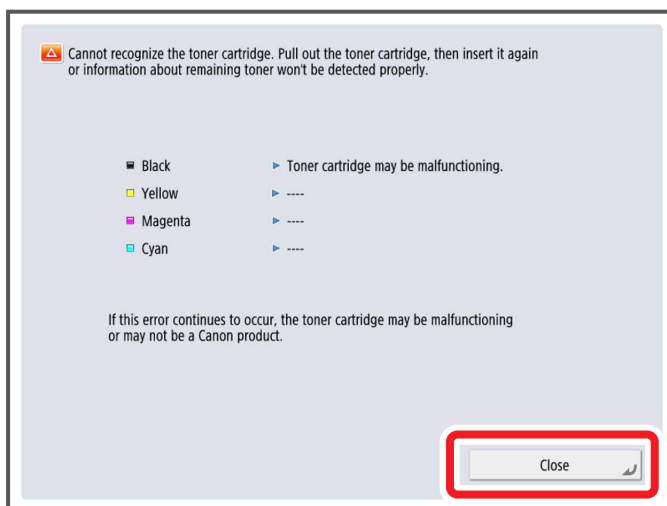
If you are using our consumable products without the electronic component (toner cartridges), please note the following regarding the replace toner message and remaining toner level.

## Replace Toner Message

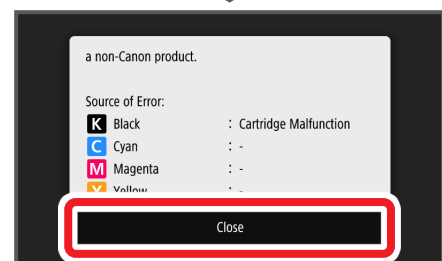
One of the following messages appears when you replace the corresponding toner cartridge. Press <Close>, <I Agree>, or <OK>, then proceed to use the toner.

### Replace Toner Message: Type I → Press <Close>.

\* The screen may differ, depending on the model of your machine.



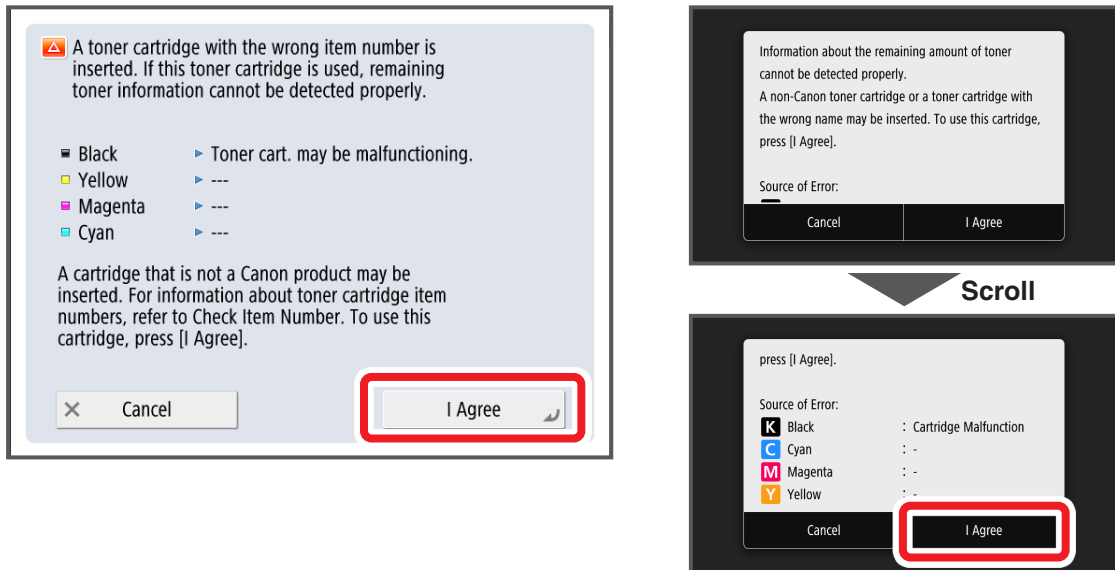
Scroll



There is no issue using the toner, so please press <Close>.

## Replace Toner Message: Type II → Press <I Agree>.

\* The screen may differ, depending on the model of your machine.



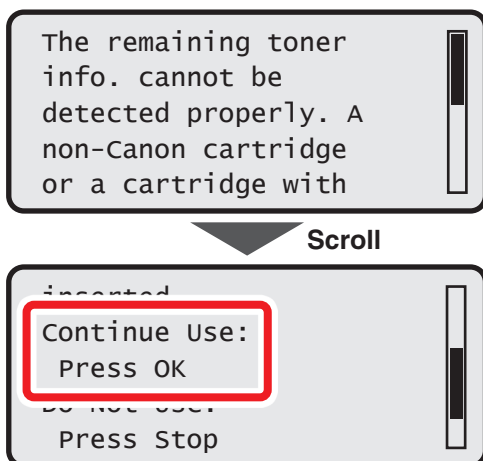
There is no issue using the toner, so please press <I Agree>.

Please do not press <Cancel> but should you press it, please follow the steps below.

1. Take out the toner cartridge from the machine.
2. Insert the toner cartridge back in the machine again.
3. Press <I Agree>.

## Replace Toner Message: Type III → Press <OK>.

\* The screen may differ, depending on the model of your machine.



There is no issue using the toner, so please press <OK>.

Please do not press <Stop> but should you press it, please follow the steps below.

1. Take out the toner cartridge from the machine.
2. Insert the toner cartridge back in the machine again.
3. Press <OK>.

# Remaining Toner Level

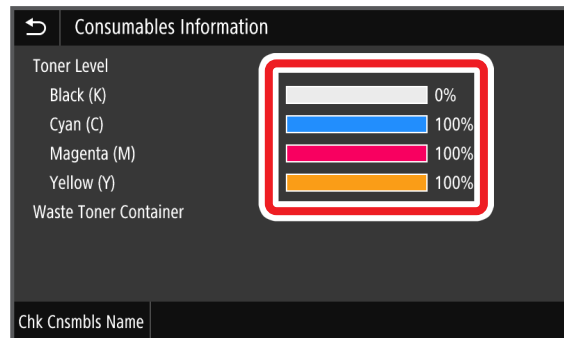
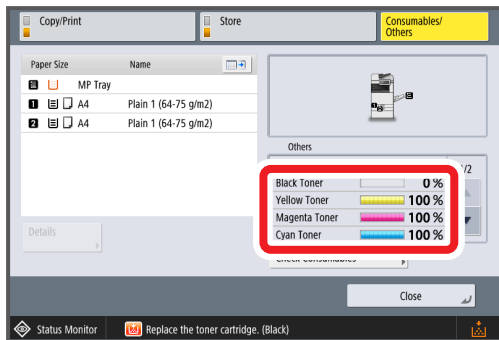
The toner level of the corresponding toner cartridge does not appear correctly.

- "100%" or "OK" appears as long as toner remains.
- "0%", "Empty", or "None" appears when the toner has run out.

When the toner has run out, follow the regular procedure to replace the toner cartridge.

## Remaining Toner Level: Type I

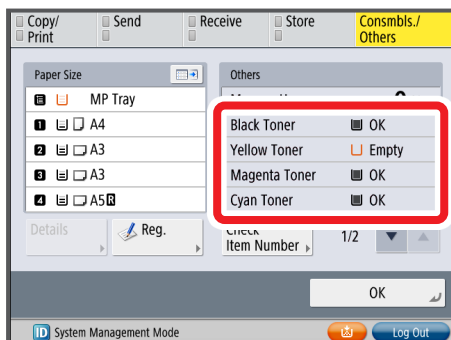
\* The screen may differ, depending on the model of your machine.



Toner level shows "100%" until the toner runs out.  
Please replace the toner cartridge when it shows "0%".

## Remaining Toner Level: Type II

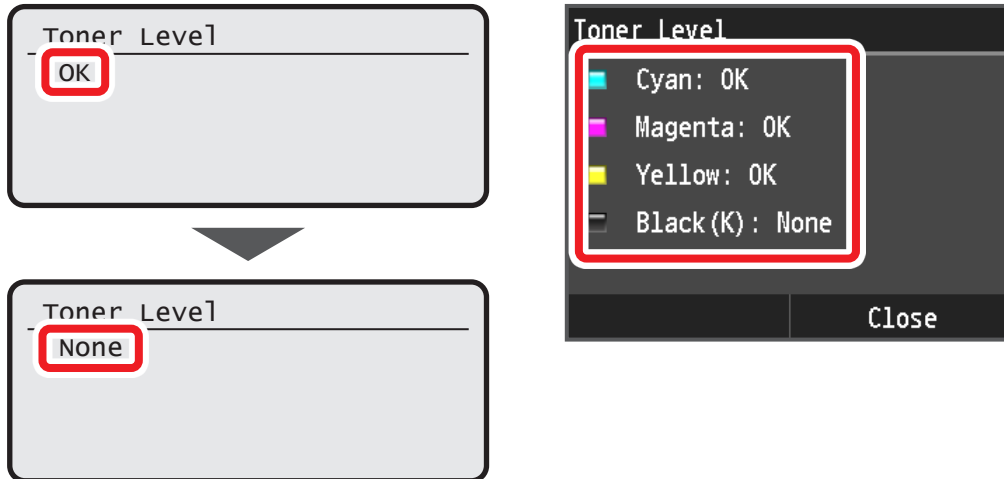
\* The screen may differ, depending on the model of your machine.



Toner level shows "OK" until the toner runs out.  
Please replace the toner cartridge when it shows "Empty".

## Remaining Toner Level: Type III

\* The screen may differ, depending on the model of your machine.



Toner level shows “OK” until the toner runs out.  
Please replace the toner cartridge when it shows “None”.