



Authorized Send

Version 6.4

Installation Guide



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Preface

Thank you for purchasing the Authorized Send V6.4 application. Please read this manual thoroughly before operating the product on your MEAP-enabled machine to familiarize yourself with its capabilities, and to make the most of its many functions. After reading this manual, store it in a safe place for future reference.

How to Use This Manual

This manual assumes that the reader has a good understanding of MEAP (Multifunctional Embedded Application Platform) and Canon imageRUNNER ADVANCE and imagePRESS machines.

This manual does not provide instructions for using or operating the Authorized Send application. For instructions on using the Authorized Send application, see the *Authorized Send Version 6.4 User's Guide*.

Symbols Used in This Manual

The following symbols are used in this manual to explain procedures, restrictions, and instructions that should be observed for safety.



IMPORTANT Indicates operational requirements and restrictions. Be sure to read these items carefully to operate the machine correctly, and avoid damaging the machine.



NOTE Indicates a clarification of an operation, or contains additional explanations for a procedure. Reading these notes is highly recommended.

Keys and Buttons Used in This Manual

The following key and button names are a few examples of how keys and buttons to be pressed and clicked are represented in this manual:

Touch Panel Display Keys: [Key Name]
Examples: [Scan]
[Cancel]

Control Panel Keys: Key Icon (Key Name)
Examples: Ⓞ (Start)
⏹ (Stop)

Buttons on Computer Operations Screens: [Button Name]
Examples: [Install]
[OK]

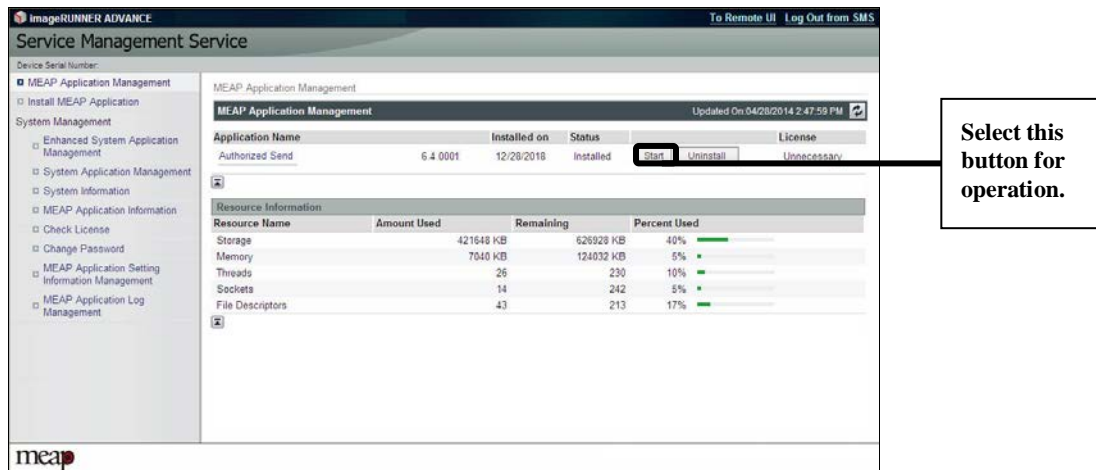
Displays Used in This Manual

Screen shots used in this manual are those taken when Authorized Send is being installed using MEAP SMS (Service Management Service), and when Authorized Send is running on the imageRUNNER ADVANCE C5045 or imageRUNNER ADVANCE 8085.

The keys/buttons you should select or click are marked with a circle, as shown below. When multiple keys/buttons can be selected on the screen, all keys/buttons are circled.

Example:

1. Click [Start] for <Authorized Send>.



NOTE

Some operating systems and browsers may exhibit different displays and behaviors.

Hyperlinks

When this manual is in its native PDF form, the blue underlined text represents a hyperlink to the corresponding sections of this manual or to external Web sites.

For example: See [Chapter 1, “License Registration,”](#) on p. 9.

Likewise, all entries in the Table of Contents are hyperlinks.

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Chapter 1 License Registration

The LMS (License Management System) is used as the software copy protection system for the Authorized Send and the optional Barcode Feature Activation software applications.

The LMS issues the LAN (License Access Number). The LAN is a 16-digit number (spaced in groups of four alphanumeric characters) that is located on the product package or provided to you by your Authorized Canon Dealer. Register the LAN to receive the license file to install on the MEAP device on which you want to run the software.

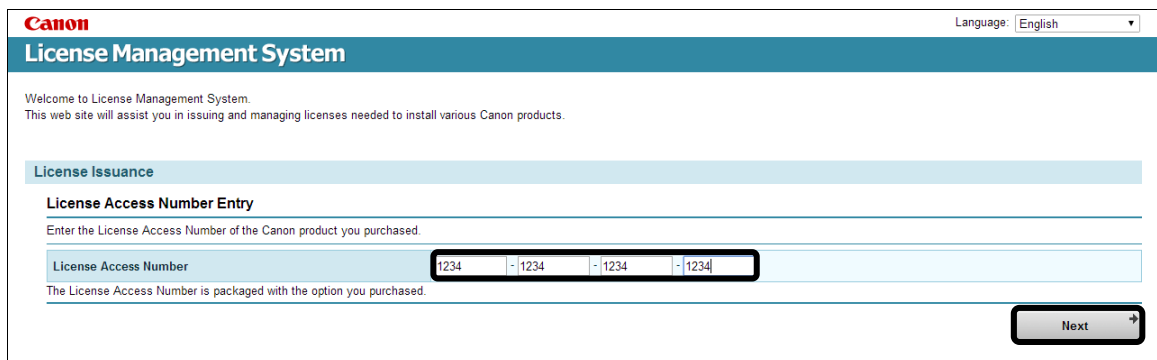
Follow the instructions below to register the LAN and obtain the license file for each software application.

1. Open a browser window → enter the following URL:

<http://www.canon.com/MEAP>

The Canon License Management System screen is displayed.

Enter the LAN in the License Access Number field → click [Next].



Canon Language: English

License Management System

Welcome to License Management System.
This web site will assist you in issuing and managing licenses needed to install various Canon products.

License Issuance

License Access Number Entry

Enter the License Access Number of the Canon product you purchased.

License Access Number

The License Access Number is packaged with the option you purchased.

Next →

The Product Check screen is displayed.

2. Confirm the product information → click [Apply to Issue a License].

License Management System
License Issuance ✕ Cancel

License Access Number Entry
↓
Product Check
↓
Serial Number Registration
↓
Confirm Serial Number
↓
Information Confirmation
↓
License File Issuance

Product Check
The details of the product you purchased are as follows.
If there are mistakes in the details, contact the sales office where you purchased the product.

Product Category	MEAP
Product Name	Authorized Send V6.4 (1 License)
Product Code	

License Information

Expires After	Does Not Expire
Counter Type (Usage Limit)	
Registerable Devices	1

← Back Apply to Issue a License →

License Management System
License Issuance ✕ Cancel

License Access Number Entry
↓
Product Check
↓
Serial Number Registration
↓
Confirm Serial Number
↓
Information Confirmation
↓
License File Issuance

Product Check
The details of the product you purchased are as follows.
If there are mistakes in the details, contact the sales office where you purchased the product.

Product Category	MEAP
Product Name	Barcode Feature Activation V1.0 (1 License)
Product Code	

License Information

Expires After	Does Not Expire
Counter Type (Usage Limit)	
Registerable Devices	1

← Back Apply to Issue a License →

The Serial Number Registration screen is displayed.

3. Click the [Enter Device Serial Number] radio button → enter the serial number of the device on which the application will reside → click [Next].

The screenshot shows the 'License Management System' interface. On the left is a vertical navigation pane with the following steps: License Access Number Entry, Product Check, Serial Number Registration (highlighted in blue), Confirm Serial Number, Information Confirmation, and License File Issuance. The main content area is titled 'Serial Number Registration' and includes a 'Cancel' button in the top right. Below the title, it says 'Select the method of registration, then enter the Serial Number of the devices for which to install the application.' A 'Registerable Devices' field contains the number '1'. There are two radio buttons: 'Enter Device Serial Number' (which is selected) and 'Batch Register Several Device Serial Numbers Using a File (.csv)'. The 'Enter Device Serial Number' section has a text input field containing 'ABCDEFGH'. Below this, there is explanatory text: 'The Device Serial Number can be checked on the [Counter Check] screen of iR/imageRUNNER or imagePRESS devices. The Device Serial Number can be checked on the [Log In] page after starting the Service Management Service of LBP (SFP) devices from your web browser. * Use a CSV file when registering 11 or more devices.' The 'Batch Register' section has a 'Choose File' button with the text 'No file chosen' and a 'Download Sample File (.csv)' link. At the bottom of the main area are 'Back' and 'Next' buttons.

If you want to register more than one device and have the device serial numbers saved as a .csv file, click the [Batch Register Several Device Serial Numbers Using a File (.csv)] radio button → click [Browse] → follow the directions on the screen to upload the file.

The Confirm Serial Number screen is displayed.

4. Enter the device serial number again to confirm it → click [Next].

The screenshot shows the 'License Management System' interface. On the left, a vertical navigation pane lists the steps: License Access Number Entry, Product Check, Serial Number Registration, Confirm Serial Number (highlighted), Information Confirmation, and License File Issuance. The main area is titled 'Confirm Serial Number' and contains the instruction: 'Enter [Confirm Serial Number] of the device on which the application will be installed.' Below this is a text input field containing '1 ABCDEFGH'. At the bottom, there are 'Back' and 'Next' buttons, with 'Next' being highlighted.

The Information Confirmation screen is displayed.

5. Confirm the information → click [License File Issuance].

The screenshot shows the 'License Management System' interface. The left navigation pane highlights 'Information Confirmation'. The main area is titled 'Information Confirmation' and contains the instruction: 'A License will be issued for the details shown below. Please confirm.' The screen is divided into three sections: Product Information, License Information, and Device Information. The 'Product Information' section includes fields for Product Category (MEAP), Product Name (Authorized Send V6.4 (1 License)), and Product Code. The 'License Information' section includes Expires After (Does Not Expire), Counter Type (Usage Limit), and Registerable Devices (1). The 'Device Information' section includes Registered Serial Number (None) and Serial Number to Register.

Product Information	
Product Category	MEAP
Product Name	Authorized Send V6.4 (1 License)
Product Code	

License Information	
Expires After	Does Not Expire
Counter Type (Usage Limit)	
Registerable Devices	1

Device Information	
Registered Serial Number	None
Serial Number to Register	

At the bottom, there are 'Back' and 'License File Issuance' buttons, with 'License File Issuance' being highlighted.

License Management System

License Issuance ✕ Cancel

License Access Number Entry
↓
Product Check
↓
Serial Number Registration
↓
Confirm Serial Number
↓
Information Confirmation
↓
License File Issuance

Information Confirmation

A License will be issued for the details shown below. Please confirm.

Product Information

Product Category	MEAP
Product Name	Barcode Feature Activation V1.0 (1 License)
Product Code	

License Information

Expires After	Does Not Expire
Counter Type (Usage Limit)	
Registerable Devices	1

Device Information

Registered Serial Number	None
Serial Number to Register	

← Back ✔ License File Issuance

The License File Issuance screen is displayed.

- Click [Download a License File] → follow the instructions on the screen to save the license file.

License Management System

License Issuance

License Access Number Entry
↓
Product Check
↓
Serial Number Registration
↓
Confirm Serial Number
↓
Information Confirmation
↓
License File Issuance

License File Issuance

The License File has been issued. Register the License File on Device.
License Issued: <05/23/2016 09:56:10 (EST)>

Please download the License File.

[Download a License File](#)

↔ Continue to Apply to Issue a License (To Top Page)

The license file is saved to the specified location.

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Chapter 2 Downloading an Application

The LAN (License Access Number) is a 16-digit number (spaced in groups of four alphanumeric characters) that is located on the product package or provided to you by your Authorized Canon Dealer. Use the LAN to receive the jar (application) file needed to install on the MEAP device on which you want to run the software using SMS.

1. Open a browser window → enter the following URL:

<http://www.canon.com/fau/downloads>

The Canon Content Delivery System screen is displayed.

Enter the LAN in the License Access Number field → click [Next].

The screenshot shows the 'Content Delivery System' interface. At the top, there is a green header with the Canon logo and the text 'Content Delivery System'. Below the header, there is a navigation bar with 'Application/Option/Manual Download' and a 'Close' button. The main content area is titled 'License Access Number Entry' and contains the instruction 'Enter the License Access Number of the Canon product you purchased.' Below this is a text input field labeled 'License Access Number' with the value '1234 1234 1234 1234' entered. To the right of the input field is a 'Download Operating Manual' link. At the bottom right of the form is a 'Next' button with a right-pointing arrow.

The Export Criteria screen is displayed.

2. Confirm the Export Criteria → click the [Accept] radio button → [Next].

The screenshot shows the 'Content Delivery System' interface for 'Confirm Conditions of Use'. The header is green with the Canon logo and 'Content Delivery System'. Below the header is a navigation bar with 'Confirm Conditions of Use' and a 'Back' button. The main content area is titled 'Export Criteria' and contains the instruction 'Please read the following details carefully before downloading.' Below this is a text area with the following text: 'Please read carefully and understand the following messages before downloading the software programs and/or the related manuals(the "Software"). By clicking the button indicating your acceptance as stated below, you agree with the following messages. 1. You agree that you are not restricted to import the Software under "The Foreign End User List" published by Ministry of Economy, Trade and Industry of Japan, "Denied Persons List" published by Department of Commerce of U.S.A., or other laws and/or regulations of other countries, and you agree you are not a national of terrorist supporting countries designated by the U.S. government. 2. You agree to comply with all export laws and restrictions and regulations of the country involved, and not to export or re-export, directly or indirectly, the Software in violation of any such laws, restrictions and regulations, or without all necessary authorizations.' Below the text area are two radio buttons: 'Accept' (which is selected) and 'Decline'. At the bottom right of the form are 'Back' and 'Next' buttons, with the 'Next' button highlighted by a red box.

The Application Download screen is displayed.

- Click [License Agreement] next to the application you want to download.

Content Delivery System

Application Download ← Back Close

Please confirm the terms of the license agreement, and then download the necessary files.

Product Code

Application Name/Contents	File to Download	
Authorized Send V6.4 (1 License)(6.4.0001)	Authorized Send V6.4 (1 License)(6.4.0001)	License Agreement...

← Back

Content Delivery System

Application Download ← Back Close

Please confirm the terms of the license agreement, and then download the necessary files.

Product Code

Application Name/Contents	File to Download	
Barcode Feature Activation V1.0 (1 License)(1.0.0.0001)	Barcode Feature Activation V1.0 (1 License)(1.0.0.0001)	License Agreement...

← Back

The License Agreement screen is displayed.

- Read the License Agreement → select the [Accept] radio button → select [Next].

Content Delivery System

Confirm Conditions of Use ← Back

Please read the following details carefully before downloading.

License Agreement Language: English

READ CAREFULLY BEFORE USING!
Canon U.S.A., Inc. Software License Agreement

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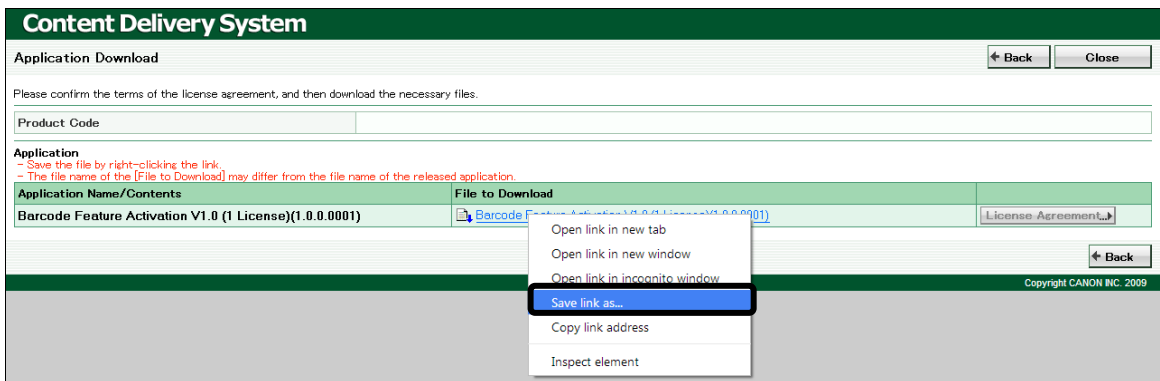
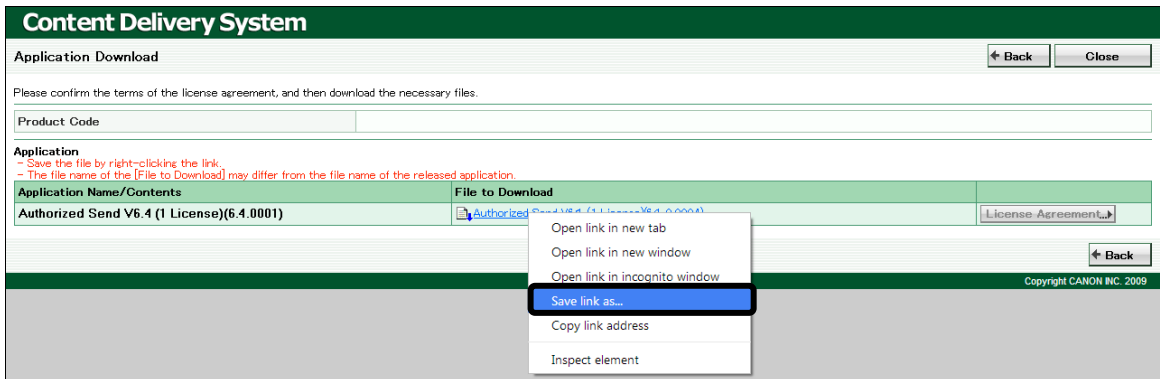
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License Agreement Accept Decline

← Back Next →

The Application Download screen is displayed.

5. Right-click on the [Authorized Send V6.4 File to Download] or [Barcode Feature Activation 1.0 File to Download] → select [Save link as].



The Save as screen is displayed.



NOTE

The license that is required for installation is issued by the LMS. (See [Chapter 1, “License Registration,”](#) on p. 9.)

6. Specify the location to where you want to save the jar file → click [Save].



IMPORTANT

If the file extension displayed on the screen is different from the extension of the file you want to download, set the file type to ‘All Files’.

7. Click [Close].

Content Delivery System

Application Download ← Back **Close**

Please confirm the terms of the license agreement, and then download the necessary files.

Product Code

Application
- Save the file by right-clicking the link.
- The file name of the [File to Download] may differ from the file name of the released application.

Application Name/Contents	File to Download	
Authorized Send V6.4 (1 License)(6.4.0001)	Authorized Send V6.4 (1 License)(6.4.0001)	License Agreement...

← Back

Content Delivery System

Application Download ← Back **Close**

Please confirm the terms of the license agreement, and then download the necessary files.

Product Code

Application
- Save the file by right-clicking the link.
- The file name of the [File to Download] may differ from the file name of the released application.

Application Name/Contents	File to Download	
Barcode Feature Activation V1.0 (1 License)(1.0.0.0001)	Barcode Feature Activation V1.0 (1 License)(1.0.0.0001)	License Agreement...

← Back

Chapter 3 Installing Authorized Send Using SMS

This chapter describes how to install Authorized Send on a MEAP-enabled machine using the MEAP SMS (Service Management Service) program. The System Administrator for the target MEAP device is best suited for installing the Authorized Send application, using a networked computer that is connected to the Internet and the device.

Before installation, you must obtain the license file (see [Chapter 1, “License Registration,”](#) on p. 9), the jar file (see [Chapter 2, “Downloading an Application,”](#) on p. 15), and have the IP address of the MEAP-enabled device.



IMPORTANT

- This chapter describes the procedure for a new installation of Authorized Send.
- If you want to upgrade from a previous version of Authorized Send to Authorized Send V6.4, you have to stop the previous version of Authorized Send, and then install and start Authorized Send.
- If you are upgrading from a previous version of Authorized Send, and you have the Barcode or Fax Service feature already installed (with the previous version of Authorized Send), you need to reboot the machine after installing Authorized Send 6.4.
- Do not use the browser’s [Back] and [Forward] buttons during the installation process. Only use the clickable links in the browser’s window.
- For more information on using SMS and uninstalling MEAP applications, see the *MEAP SMS Administrator Guide* that came with your MEAP device.

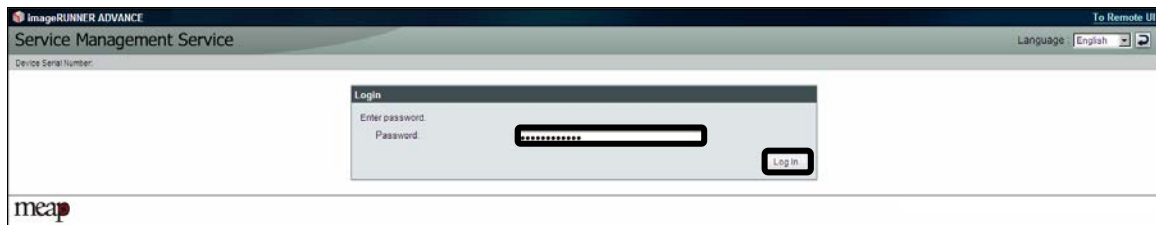
-
1. Open a browser window → enter the following URL:

http://<device IP>:8000/sms

https://<device IP>:8443/sms (if HTTPS is enabled on the MEAP device)

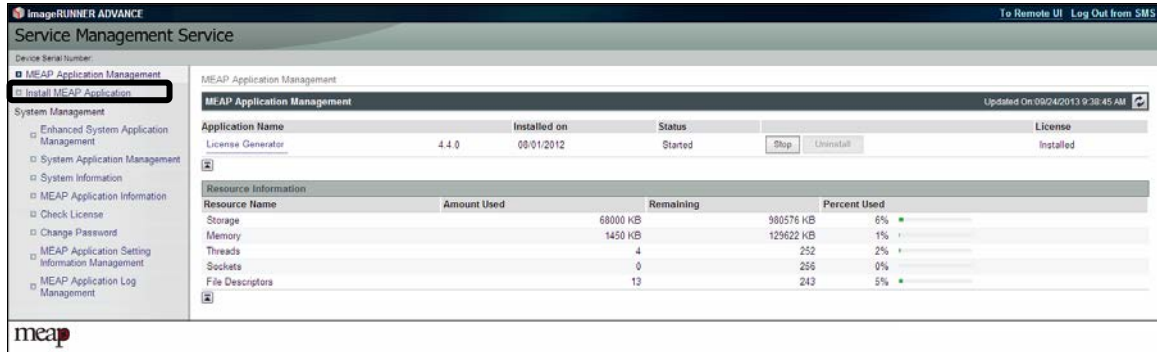
(Replace <device IP> with the IP address of the MEAP device.)

2. Enter **MeapSmsLogin** in [Password] → click [Log In].



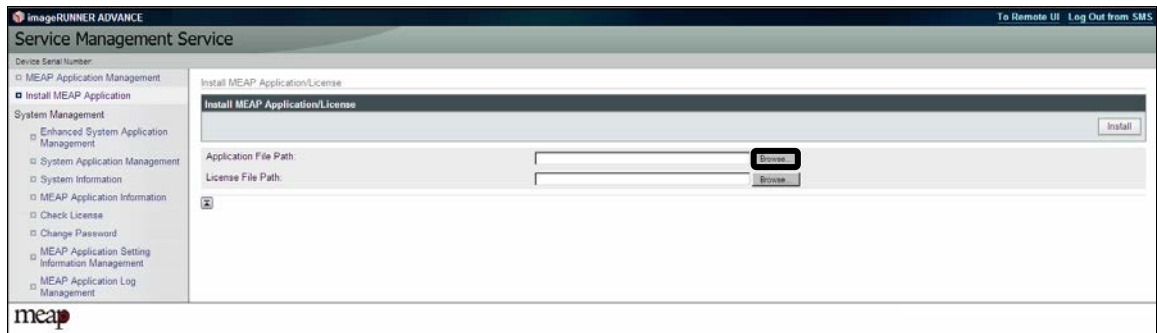
The SMS MEAP Application Management screen is displayed.

3. Click [Install MEAP Application].



The SMS Install MEAP Application/License screen is displayed.

4. Click [Browse] to the right of <Application File Path>.



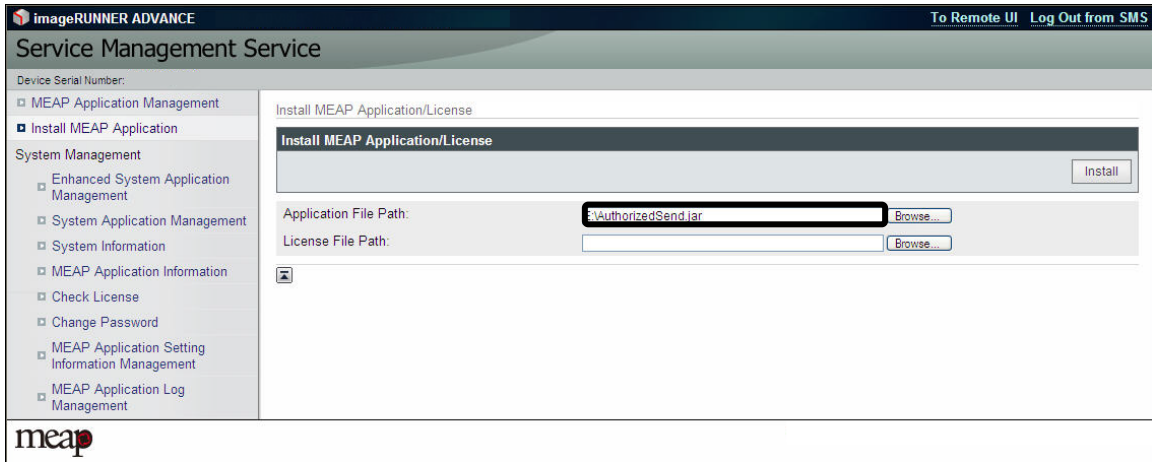
5. Navigate to the drive or directory containing the .jar file → select the file → click [Open].



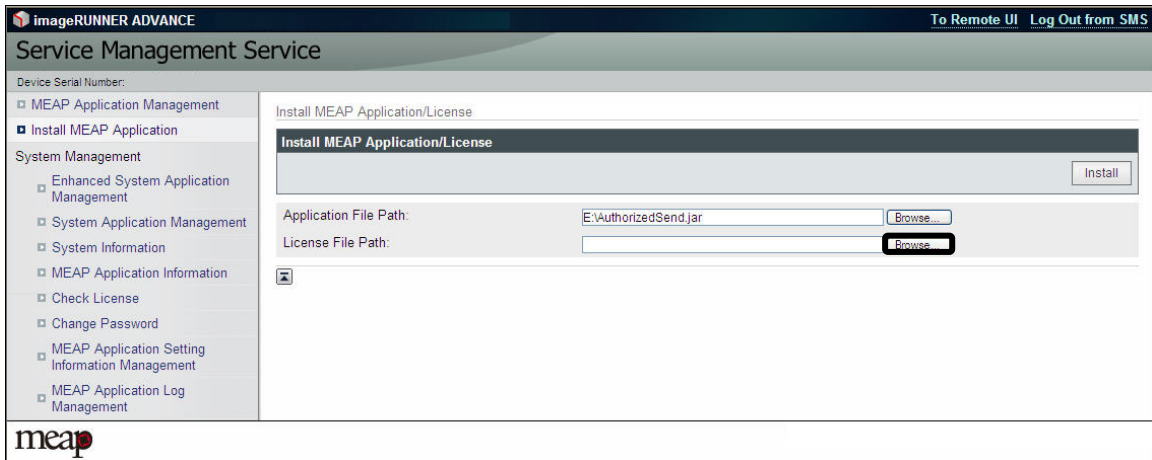
IMPORTANT

Make sure that you select the file that ends with the .jar extension for the application file.

6. Verify that the correct file was selected.



7. Click [Browse] to the right of <License File Path>.



IMPORTANT

The license file must be downloaded from the LMS beforehand. For more information, contact your local authorized Canon dealer.

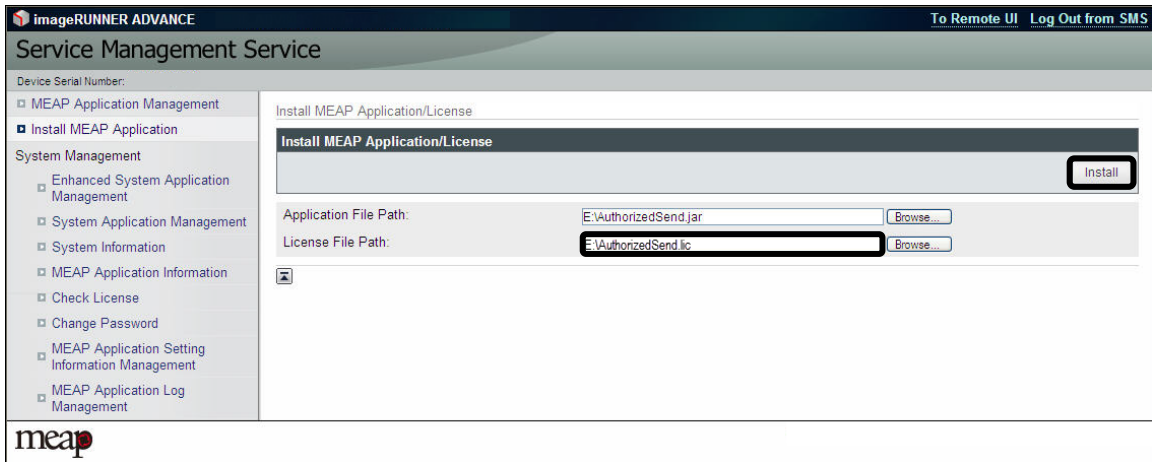
8. Navigate to the drive or directory containing the .lic file → select the file → click [Open].



IMPORTANT

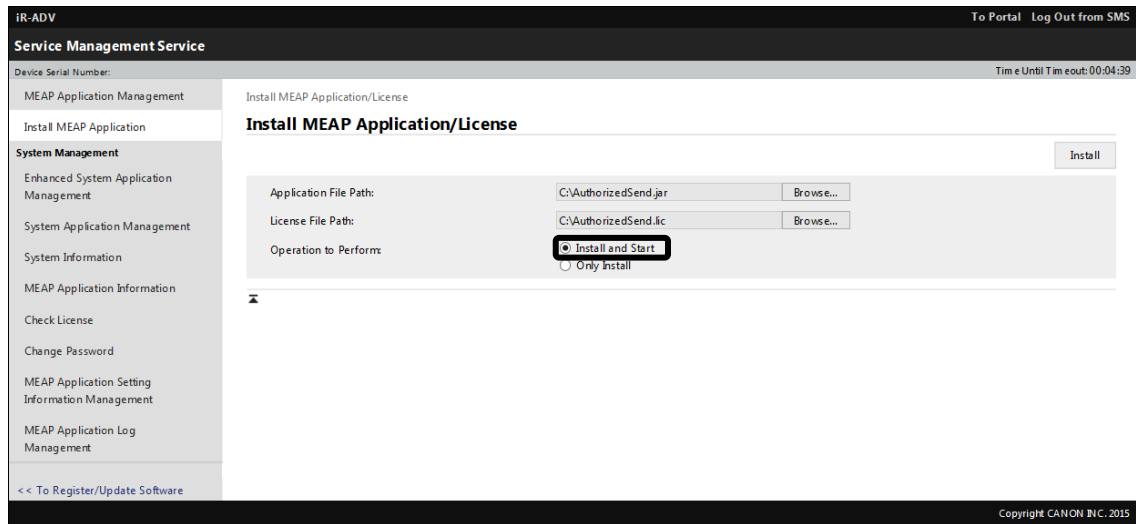
Make sure that you select the file that ends with the .lic extension for the license file.

9. Verify that the correct file was selected → click [Install].



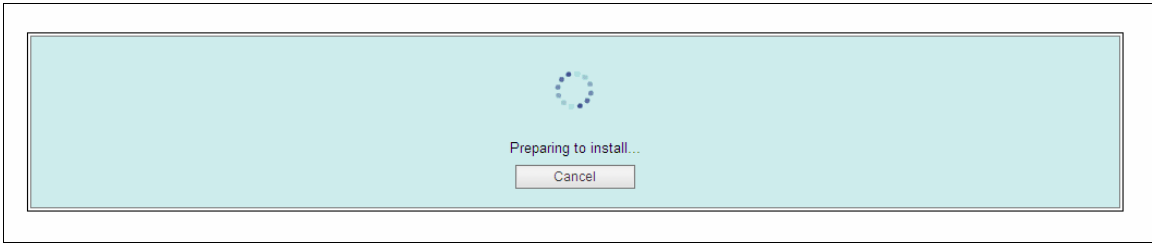
 NOTE

Third Generation imageRUNNER ADVANCE and imageRUNNER ADVANCE 3300 Series models allow you to automatically start a MEAP application after installation completes. To automatically start Authorized Send after installation, select [Install and Start].



To manually start Authorized Send after installation, select [Install Only]. [Install and Start] is selected by default.

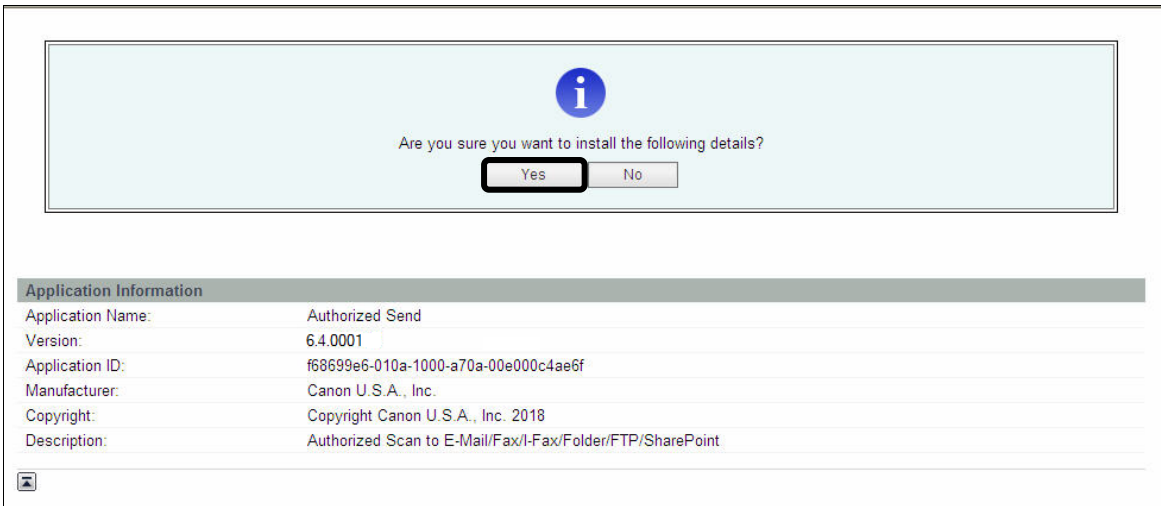
During installation, the message <Preparing to install...> may be displayed.



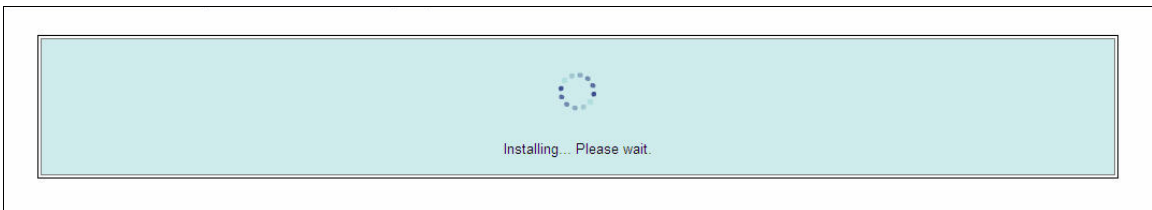
NOTE

To cancel the installation, click [Cancel].

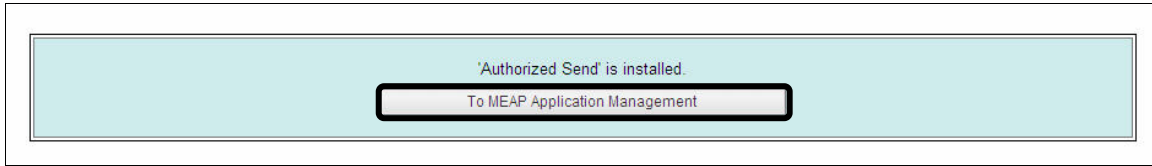
10. Click [Yes].



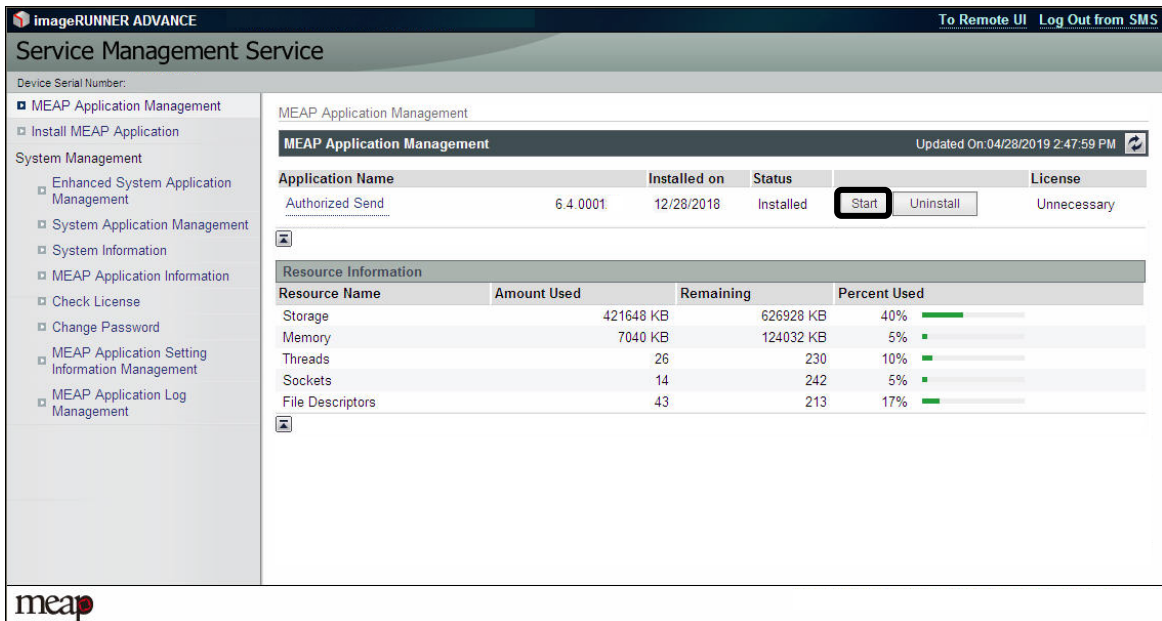
During installation, a status message is displayed.



11. If the 'Authorized Send is installed' message appears, click [To MEAP Application Management].



12. Click [Start] for <Authorized Send>.



Application Name	Installed on	Status	License
Authorized Send	6.4.0001, 12/28/2018	Installed	Unnecessary

Resource Name	Amount Used	Remaining	Percent Used
Storage	421648 KB	626928 KB	40%
Memory	7040 KB	124032 KB	5%
Threads	26	230	10%
Sockets	14	242	5%
File Descriptors	43	213	17%

The status of the Authorized Send application is <Installed> before clicking [Start].



NOTE

If you select [Install and Start] when installing Authorized Send on a Third Generation imageRUNNER ADVANCE or imageRUNNER ADVANCE 3300 Series machine, Authorized Send will automatically start after installation completes. You do not have to click [Start].

The status will change to <Started> if successful.

The screenshot displays the 'Service Management Service' interface for 'ImageRUNNER ADVANCE'. The main content area is titled 'MEAP Application Management' and shows a table of installed applications. The 'Authorized Send' application is listed with a status of 'Started', which is highlighted with a red box. Below the application table, there is a 'Resource Information' section showing system resource usage.

Application Name	Installed on	Status	License
Authorized Send	6 4.0001 12/28/2018	Started	Unnecessary

Resource Name	Amount Used	Remaining	Percent Used
Storage	421648 KB	626928 KB	40%
Memory	16040 KB	115032 KB	12%
Threads	76	180	30%
Sockets	30	226	12%
File Descriptors	62	194	24%

Installation is complete.

13. If you are upgrading from a previous version of Authorized Send, and you have the Barcode feature already installed (with the previous version of Authorized Send), reboot the machine.
14. If the Barcode Feature is not already installed on the machine, click [Log Out from SMS] to exit SMS.

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Chapter 4 Installing Authorized Send Using CDS

This chapter describes how to install Authorized Send on a MEAP-enabled machine using the CDS (Content Delivery System) application.

The System Administrator for the target MEAP device is best suited for installing the Authorized Send application, using a networked computer that is connected to the Internet and the device.

The CDS Web site enables you to download, install, and activate select MEAP applications (.jar and license files) via the device directly, without the need to go through the LMS and SMS.


To manage license, register, and install MEAP applications, you can access the CDS directly from the device's touch panel display, enter the LAN of the MEAP application when prompted, and then follow the instructions on the touch panel display to install and register the MEAP application.

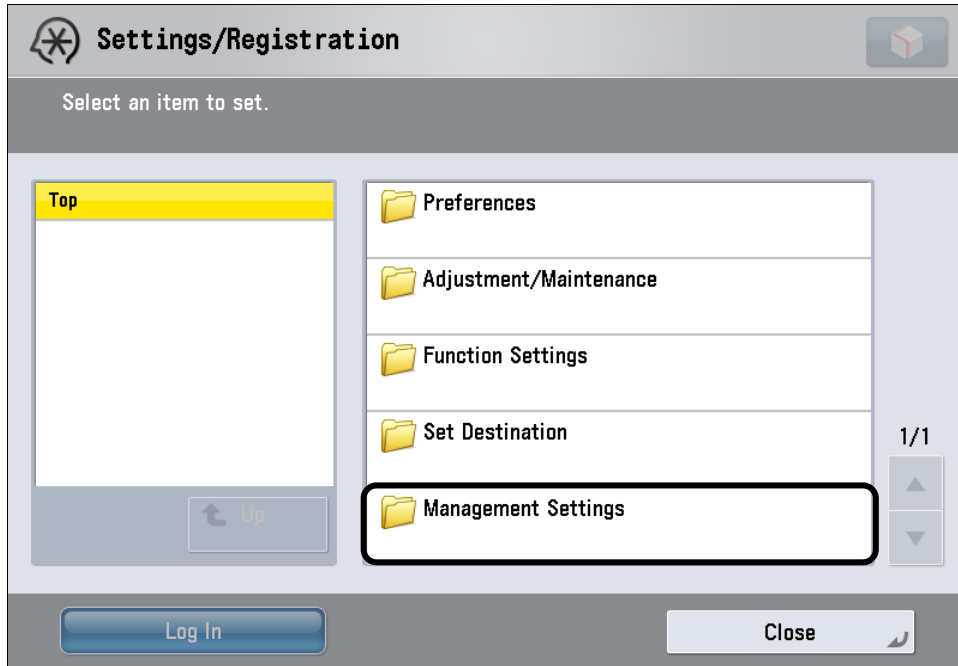
Some MEAP applications include a Software License Agreement to which you must agree before you can complete the installation and registration process.



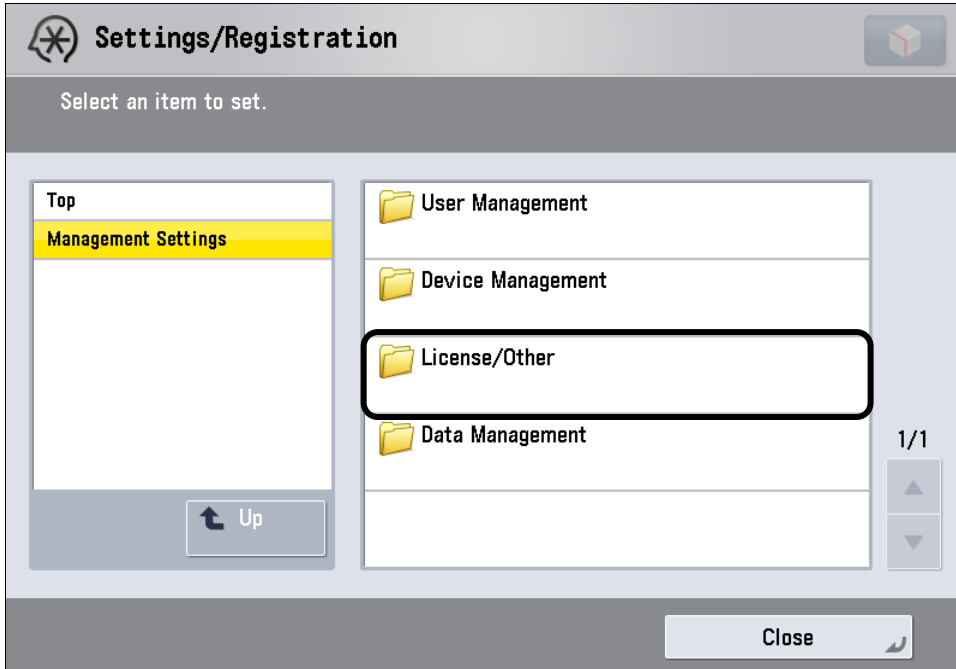
IMPORTANT

- This chapter describes the procedure for a new installation of Authorized Send.
- If you want to upgrade from a previous version of Authorized Send to Authorized Send V6.4, you have to stop the previous version of Authorized Send, and then install and start Authorized Send.
- If you are upgrading from a previous version of Authorized Send, and you have the Barcode or Fax Service feature already installed (with the previous version of Authorized Send), you need to reboot the machine after installing Authorized Send 6.4.
- Do not use the browser's [Back] and [Forward] buttons during the installation process. Only use the clickable links in the browser's window.

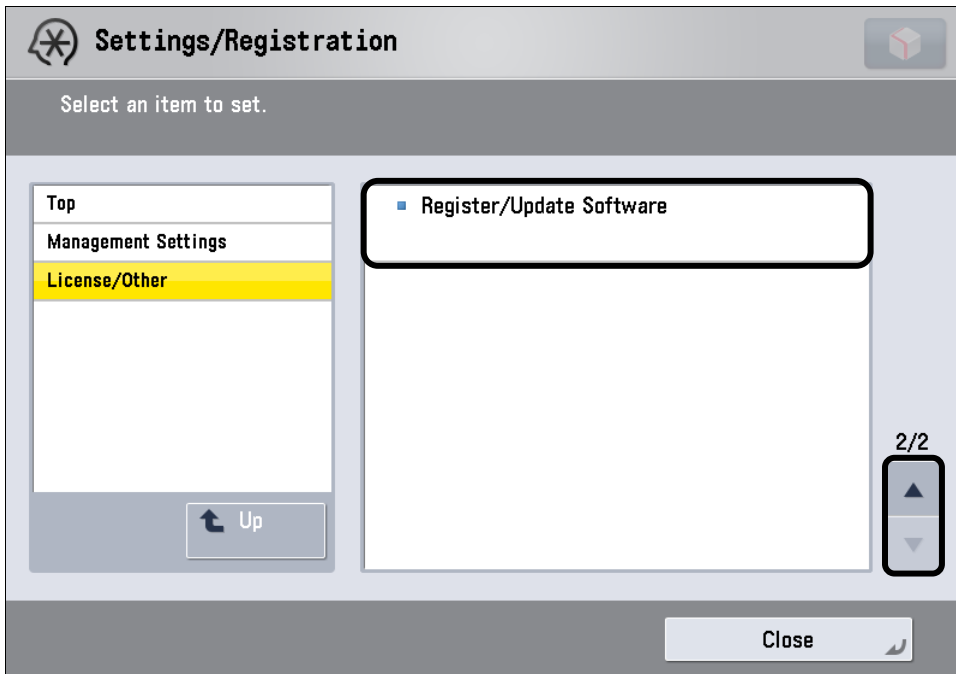
-
1. Log on to the machine as the System Administrator → press  [Settings/Registration] → [Management Settings].



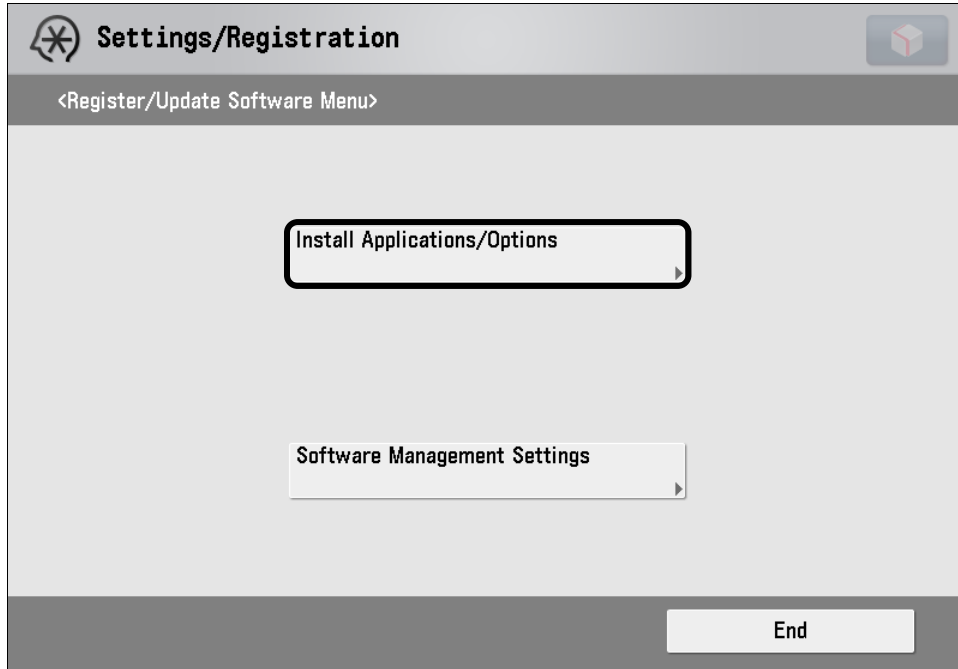
2. Press [License/Other].



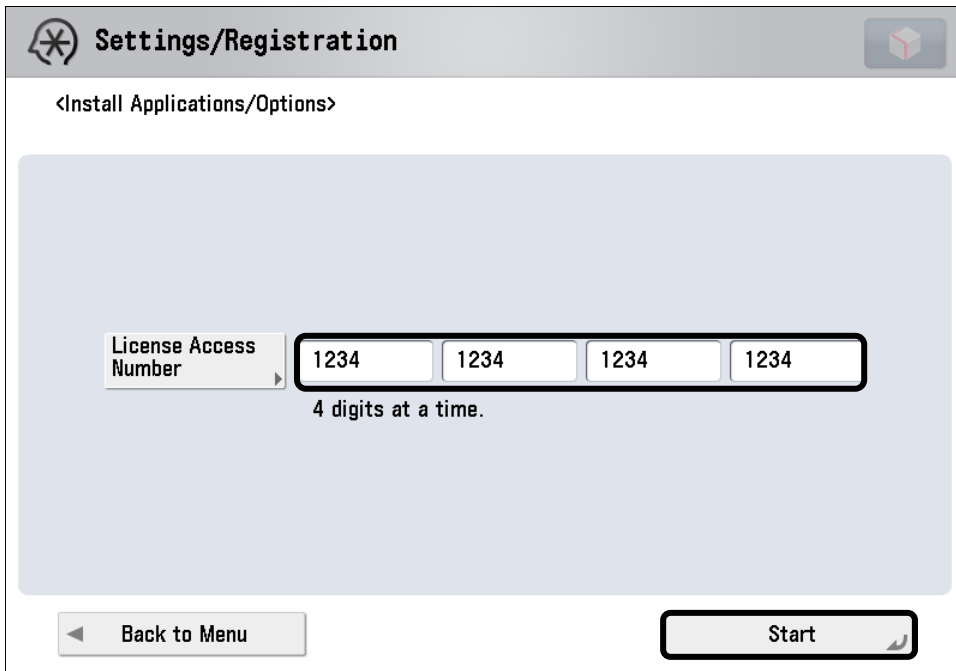
3. Press [▼] or [▲] until [Register/Update Software] appears → press [Register/Update Software].



4. Press [Install Applications/Options].



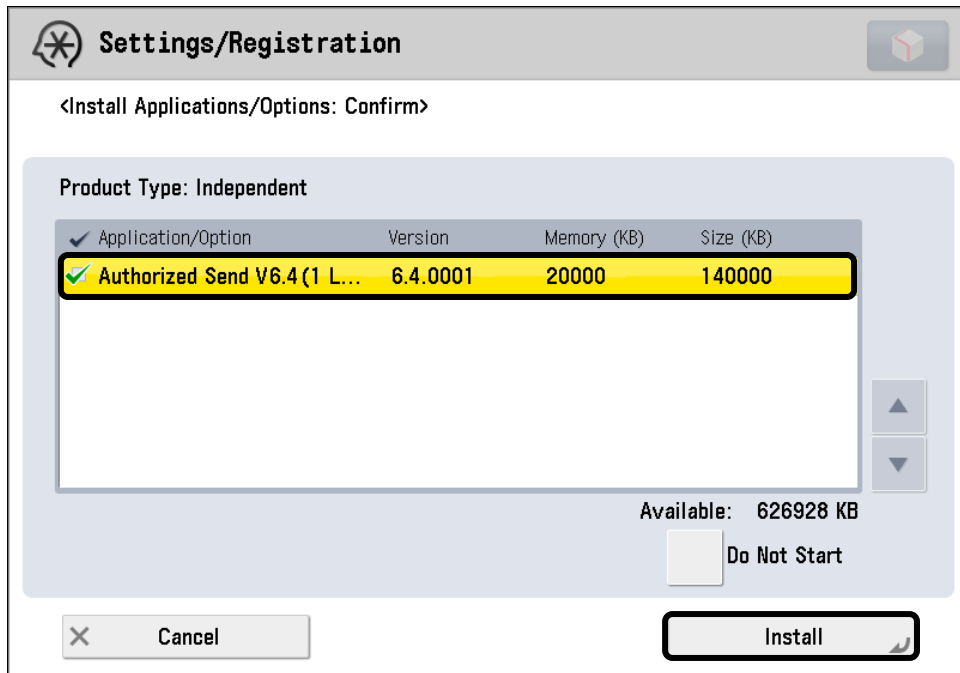
5. Enter the LAN in the License Access Number field → press [Start].



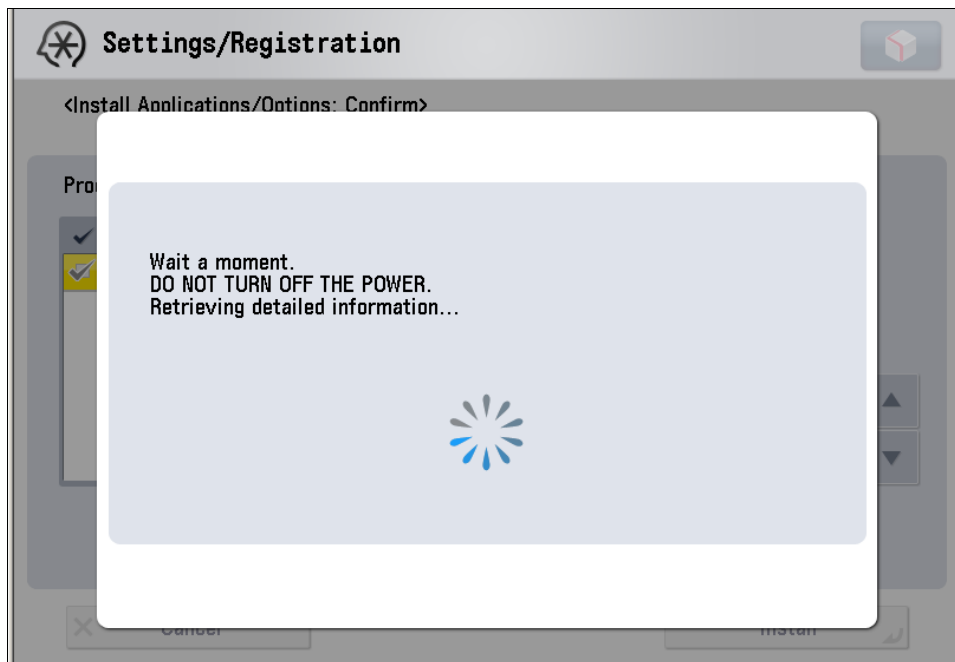
The screen below appears.



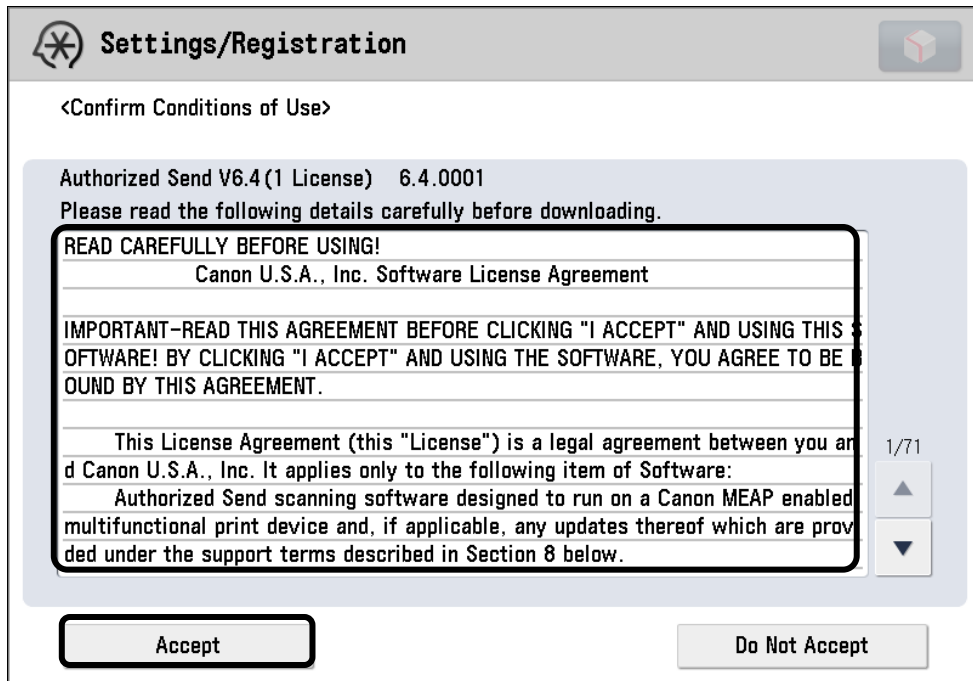
6. Press the [Authorized Send V6.4] check box → press [Install].



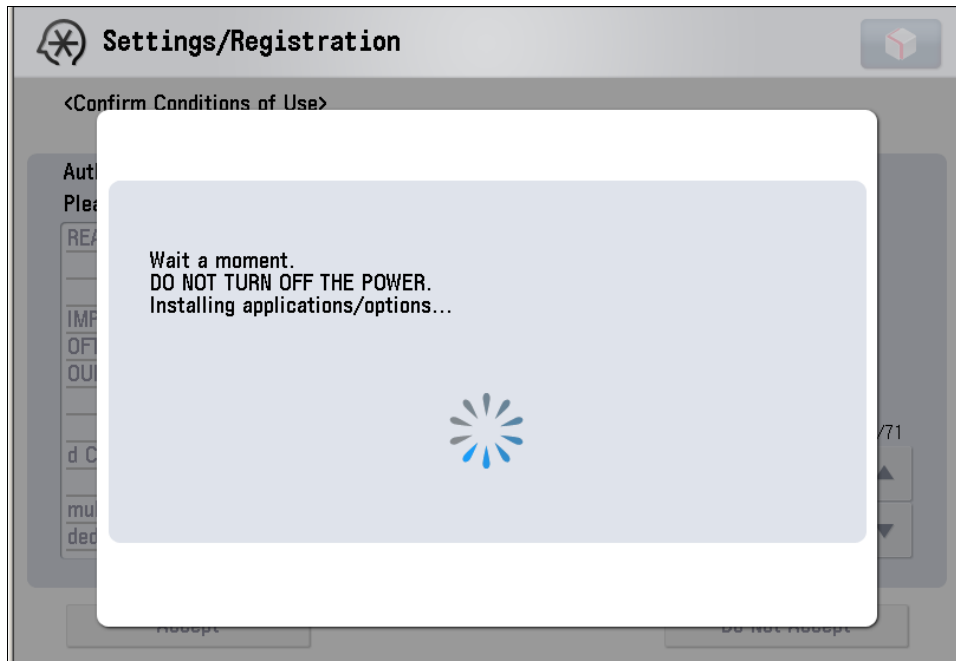
The screen below appears.



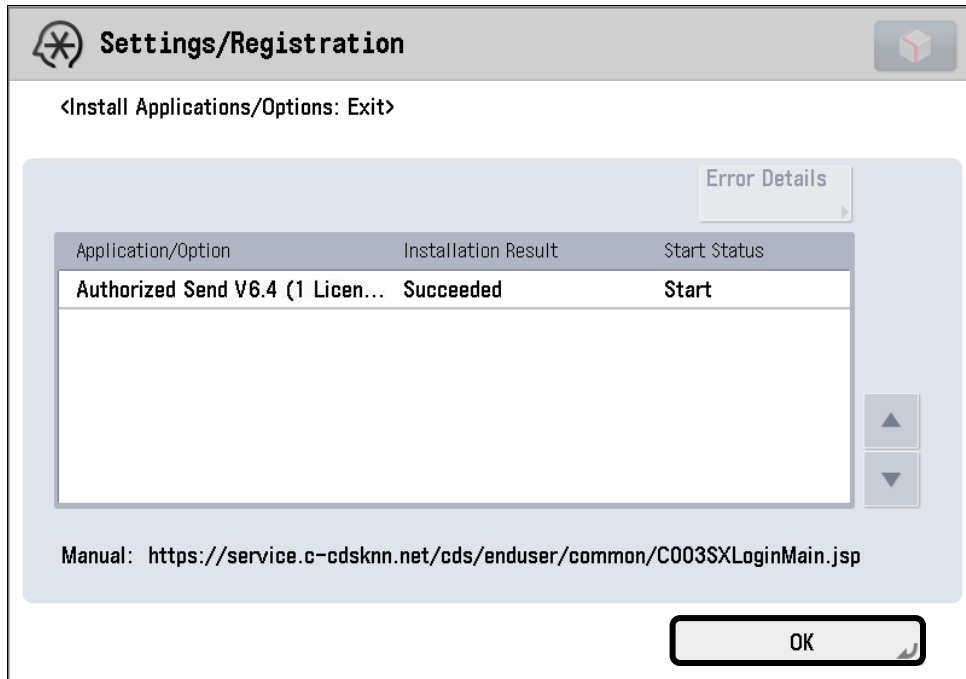
7. Confirm the conditions of use in the license agreement → press [Accept].



The screen below appears.



- Installation is complete. Press [OK] to return to the Install Applications/Options screen, or press [Log Out] to return to the Authorized Send MAIN screen.



- If you installed Authorized Send 6.4 over a previous version, and the Barcode Feature package was also installed (with the previous Authorized Send), reboot the machine.

Chapter 5 Installing Barcode Feature Activation using SMS

This chapter describes how to install the Barcode Feature Activation package on a MEAP-enabled machine using the MEAP SMS (Service Management Service) program. The System Administrator for the target MEAP device is best suited for installing the Barcode Feature Activation application, using a networked computer that is connected to the Internet and the device.

Before installation, you must obtain the license file (see [Chapter 1, “License Registration,”](#) on p. 9), the jar file (see [Chapter 2, “Downloading an Application,”](#) on p. 15), and have the IP address of the MEAP-enabled device.

IMPORTANT

- It is recommended to install Authorized Send before installing the Barcode Feature Activation application.
- Do not use the browser’s [Back] and [Forward] buttons during the installation process. Only use the clickable links in the browser’s window.
- For more information on using SMS and uninstalling MEAP applications, see the *MEAP SMS Administrator Guide* that came with your MEAP device.

-
1. Open a browser window → enter the following URL:

http://<device IP>:8000/sms

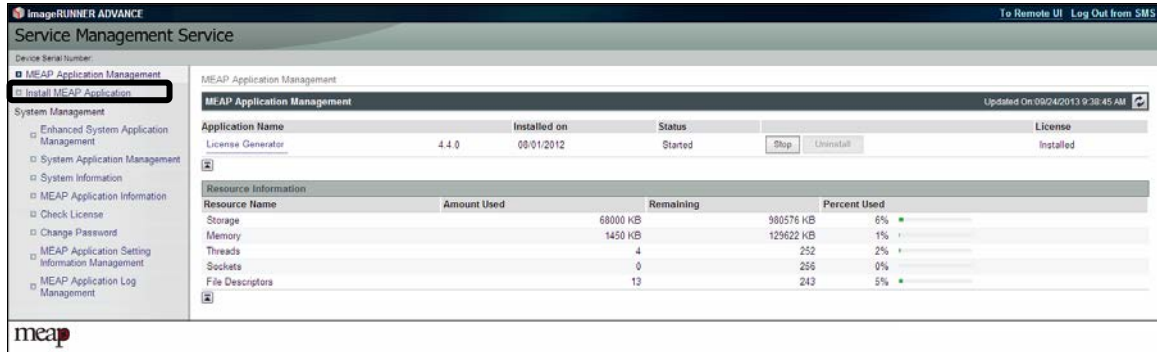
https://<device IP>:8443/sms (if HTTPS is enabled on the MEAP device)
(Replace <device IP> with the IP address of the MEAP device.)

2. Enter **MeapSmsLogin** in [Password] → click [Log In].



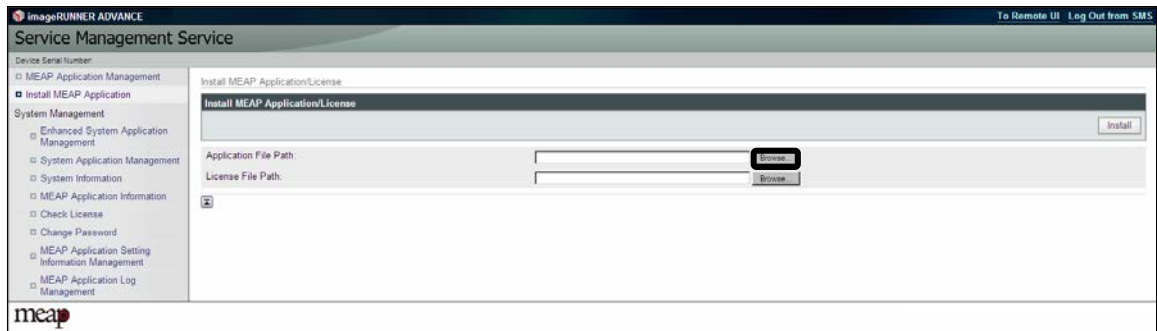
The SMS MEAP Application Management screen is displayed.

3. Click [Install MEAP Application].



The SMS Install MEAP Application/License screen is displayed.

4. Click [Browse] to the right of <Application File Path>.



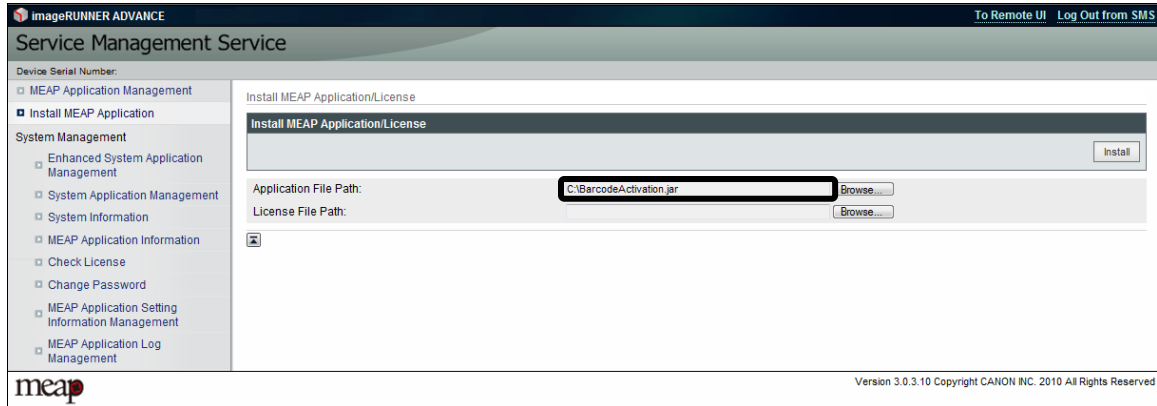
5. Navigate to the drive or directory containing the .jar file → select the file → click [Open].



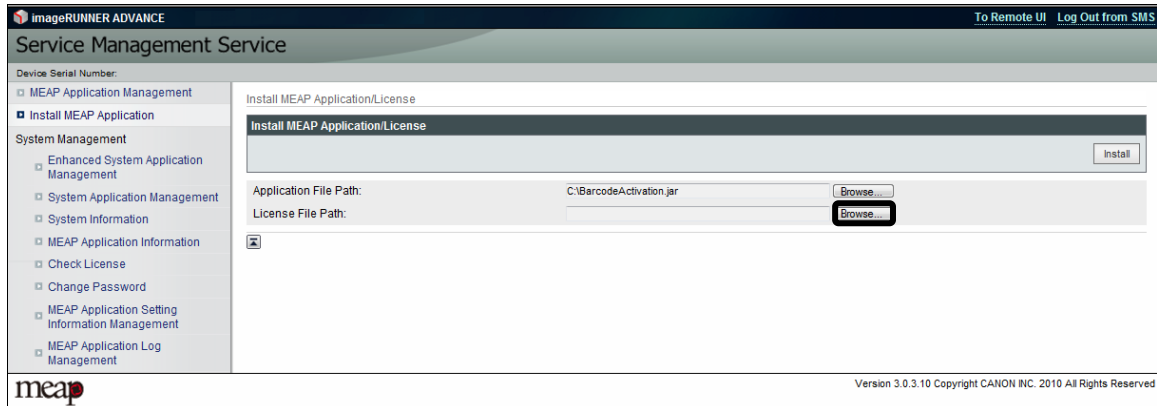
IMPORTANT

Make sure that you select the file that ends with the .jar extension for the application file.

- Verify that the correct file was selected.



- Click [Browse] to the right of <License File Path>.



IMPORTANT

The license file must be downloaded from the LMS beforehand. For more information, contact your local authorized Canon dealer.

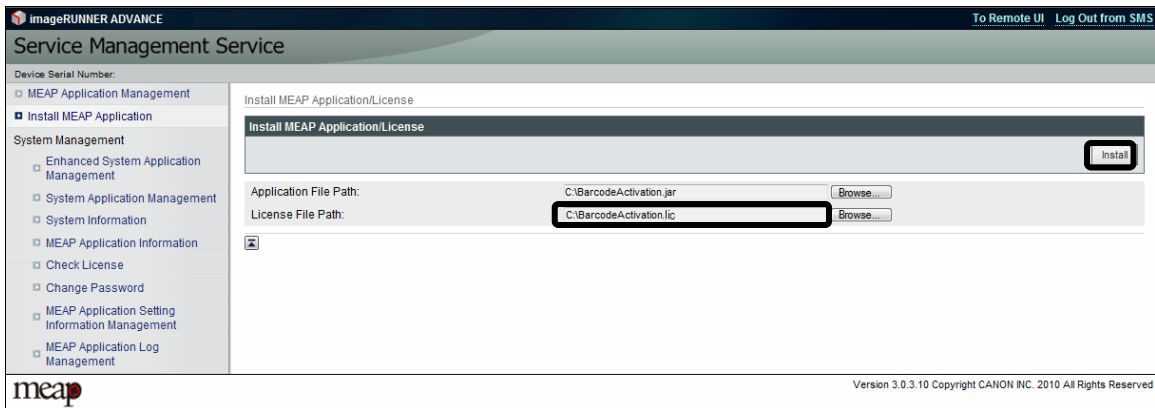
- Navigate to the drive or directory containing the .lic file → select the file → click [Open].



IMPORTANT

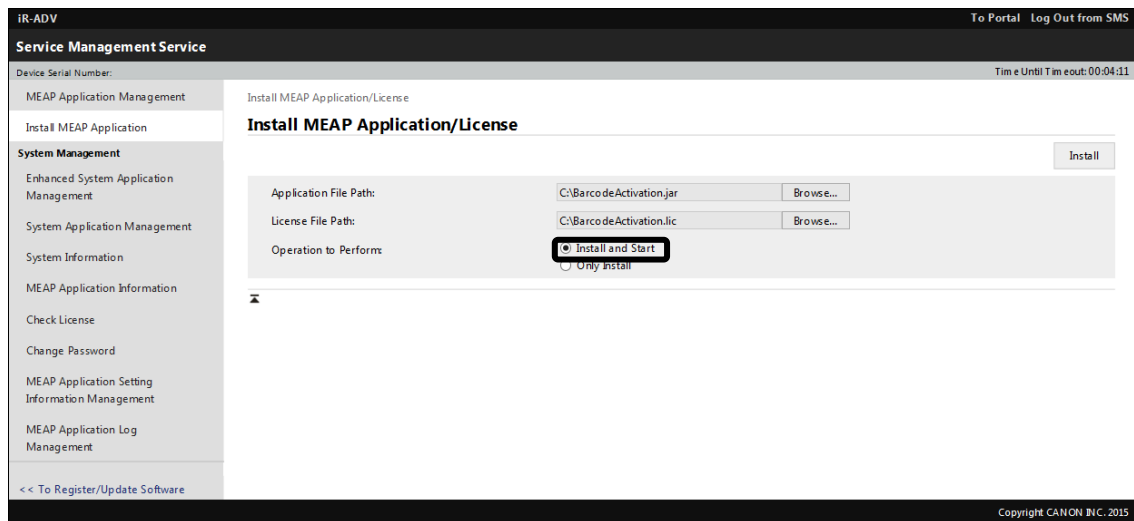
Make sure that you select the file that ends with the .lic extension for the license file.

9. Verify that the correct file was selected → click [Install].



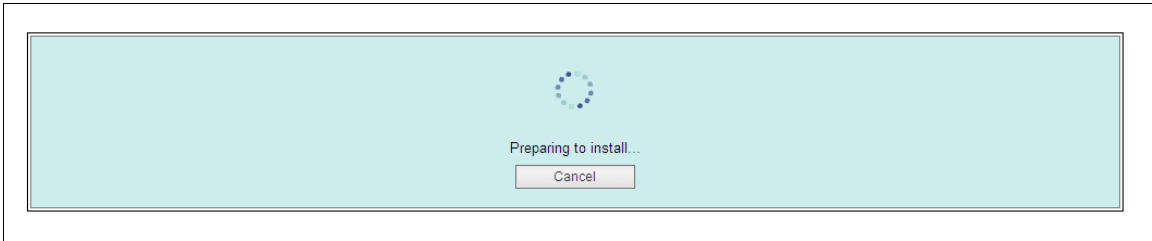
 NOTE

Third Generation imageRUNNER ADVANCE and imageRUNNER ADVANCE 3300 Series models allow you to automatically start a MEAP application after installation completes. To automatically start the Barcode Feature Application after installation, select [Install and Start].



To manually start the Barcode Feature Application after installation, select [Install Only]. [Install and Start] is selected by default.

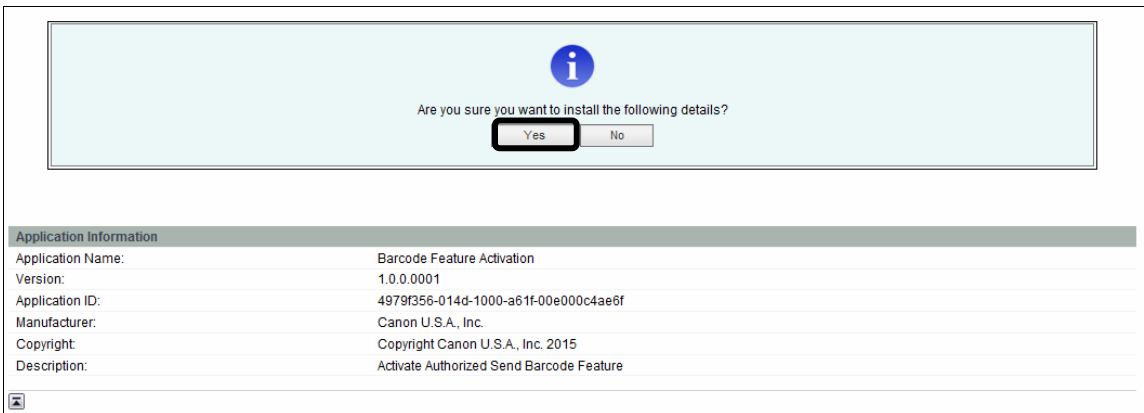
During installation, the message <Preparing to install...> may be displayed.



 **NOTE**

To cancel the installation, click [Cancel].

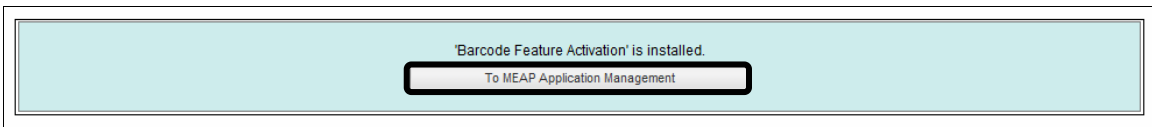
10. Click [Yes].



During installation, a status message is displayed.



11. If the 'Barcode Feature Application' is displayed, click [To MEAP Application Management].



12. Click [Start] for <Barcode Feature Activation>.

The screenshot shows the 'MEAP Application Management' section of the Service Management Service. A table lists installed applications:

Application Name	Installed on	Status	License
Barcode Feature Activation	04/06 2015	Installed	Unnecessary
Authorized Send	12/01 2017	Started	Unnecessary

Below the table is a 'Resource Information' section with a table showing system usage:

Resource Name	Amount Used	Remaining	Percent Used
Storage	814640 KB	233936 KB	78%
Memory	30600 KB	100472 KB	23%
Threads	53	203	21%
Sockets	16	240	6%
File Descriptors	29	227	11%

The status of the Barcode Feature Activation application is <Installed> before clicking [Start].



NOTE

If you select [Install and Start] when installing Barcode Feature Application on a Third Generation imageRUNNER ADVANCE or imageRUNNER ADVANCE 3300 Series machine, Barcode Feature Application will automatically start after installation completes. You do not have to click [Start].

The status will change to <Started> if successful.

The screenshot shows the same 'MEAP Application Management' section. The status of 'Barcode Feature Activation' is now 'Started':

Application Name	Installed on	Status	License
Barcode Feature Activation	04/06 2015	Started	Unnecessary
Authorized Send	12/01 2017	Started	Unnecessary

The 'Resource Information' table remains the same as in the previous screenshot.

Installation is complete.

13. Click [Log Out from SMS] to exit SMS.

Chapter 6 Installing Fax Service Activation using SMS

This chapter describes how to install the Fax Service Activation package on a MEAP-enabled machine using the MEAP SMS (Service Management Service) program. The Fax Service Activation package is required to use the Send to RightFax and the Send to Fax2Mail functions. The System Administrator for the target MEAP device is best suited for installing the Fax Service Activation application, using a networked computer that is connected to the Internet and the device.

Before installation, you must obtain the license file (see [Chapter 1, “License Registration,”](#) on p. 9), the jar file (see [Chapter 2, “Downloading an Application,”](#) on p. 15), and have the IP address of the MEAP-enabled device.

IMPORTANT

- It is recommended to install Authorized Send before installing the Fax Service Activation application.
- Do not use the browser’s [Back] and [Forward] buttons during the installation process. Only use the clickable links in the browser’s window.
- For more information on using SMS and uninstalling MEAP applications, see the *MEAP SMS Administrator Guide* that came with your MEAP device.

NOTE

The Fax Service Activation application can be installed before or after Authorized Send. Authorized Send automatically detects the Fax Service package.

1. Open a browser window → enter the following URL:

http://<device IP>:8000/sms

https://<device IP>:8443/sms (if HTTPS is enabled on the MEAP device)

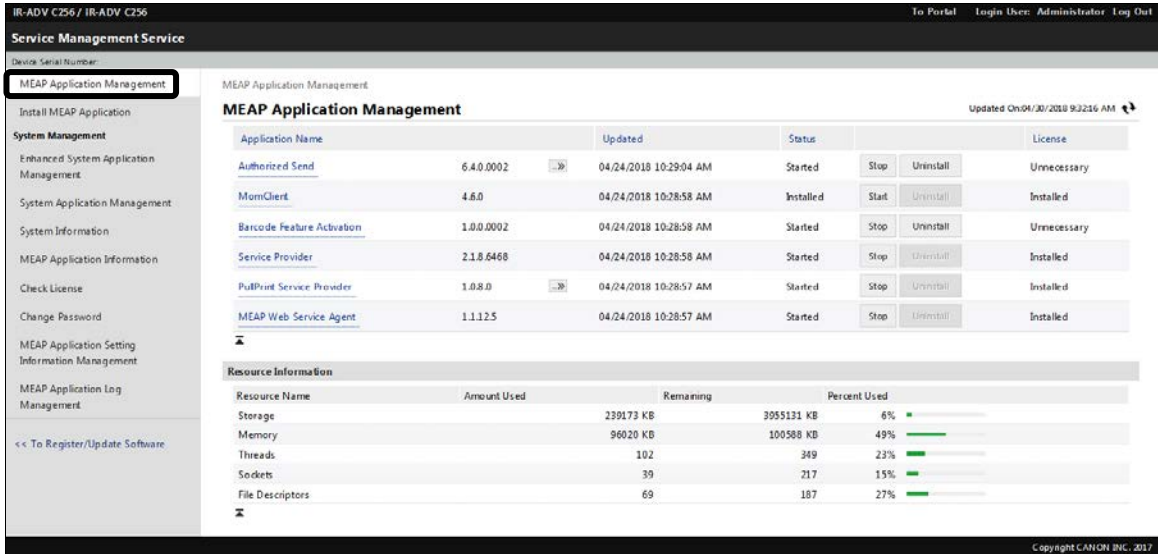
(Replace <device IP> with the IP address of the MEAP device.)

2. Enter **MeapSmsLogin** in [Password] → click [Log In].



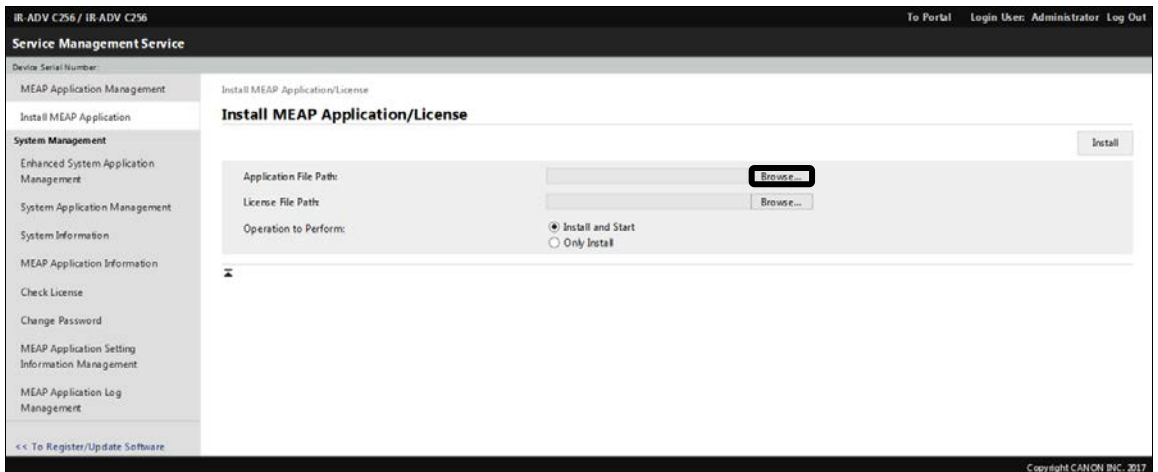
The SMS MEAP Application Management screen is displayed.

3. Click [Install MEAP Application].



The SMS Install MEAP Application/License screen is displayed.

4. Click [Browse] to the right of <Application File Path>.



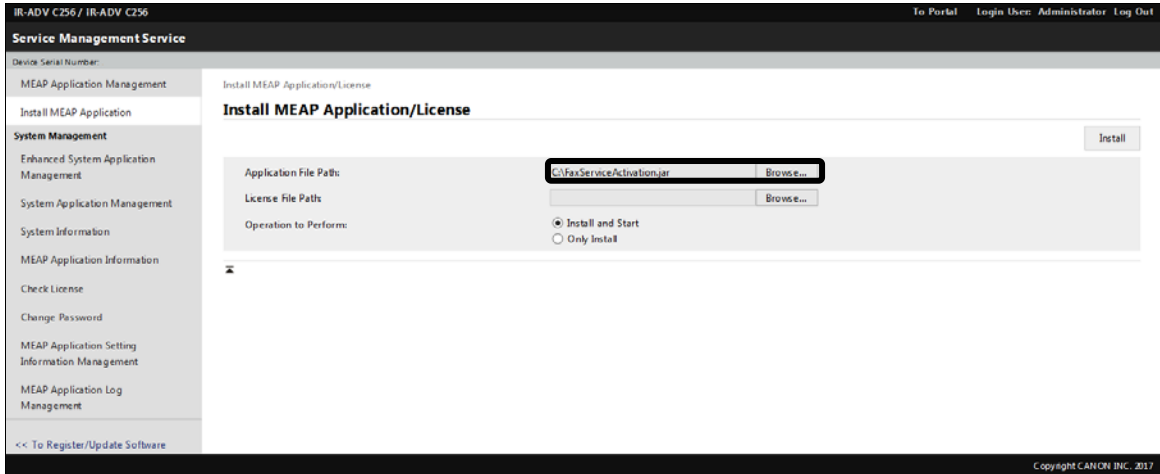
5. Navigate to the drive or directory containing the .jar file → select the file → click [Open].



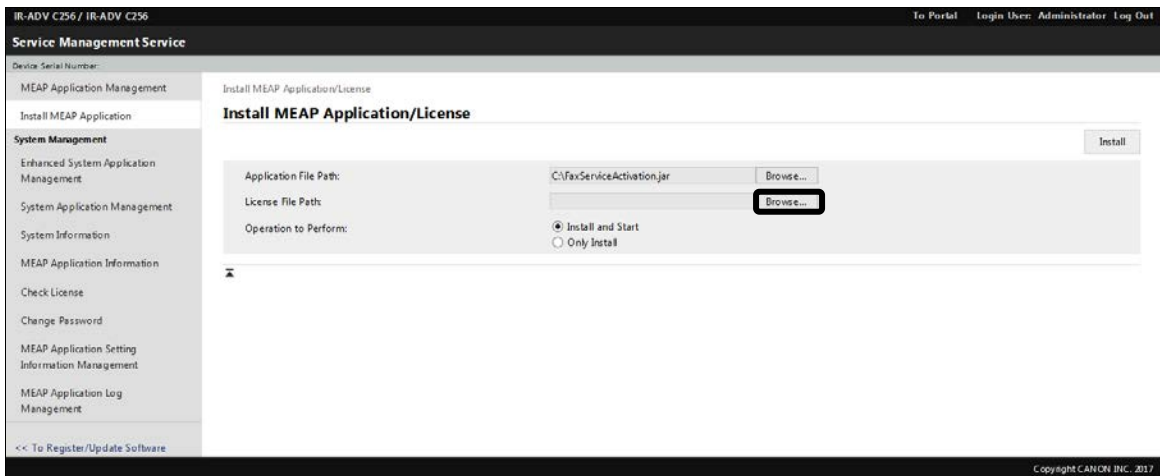
IMPORTANT

Make sure that you select the file that ends with the .jar extension for the application file.

6. Verify that the correct file was selected.



7. Click [Browse] to the right of <License File Path>.



IMPORTANT

The license file must be downloaded from the LMS beforehand. For more information, contact your local authorized Canon dealer.

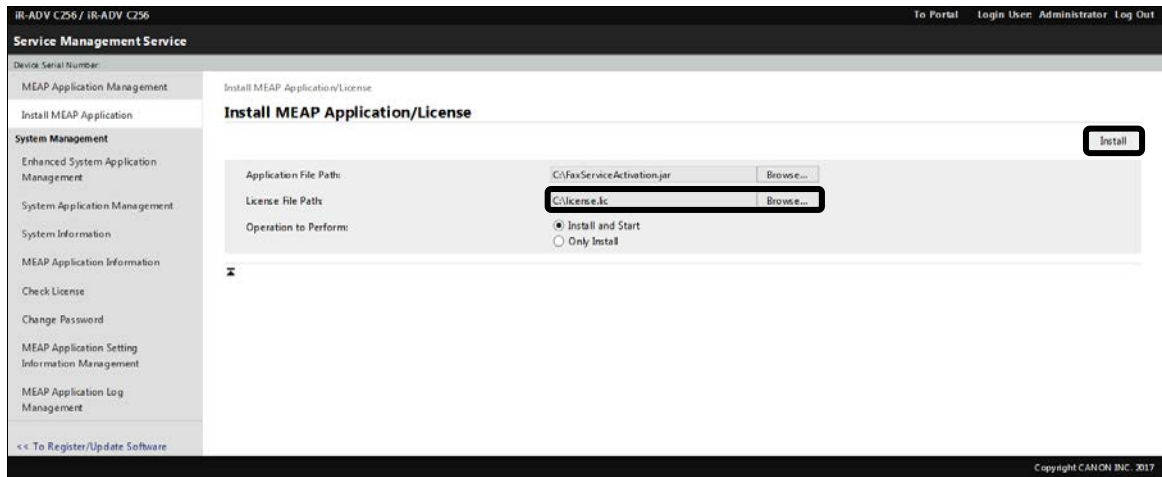
8. Navigate to the drive or directory containing the .lic file → select the file → click [Open].



IMPORTANT

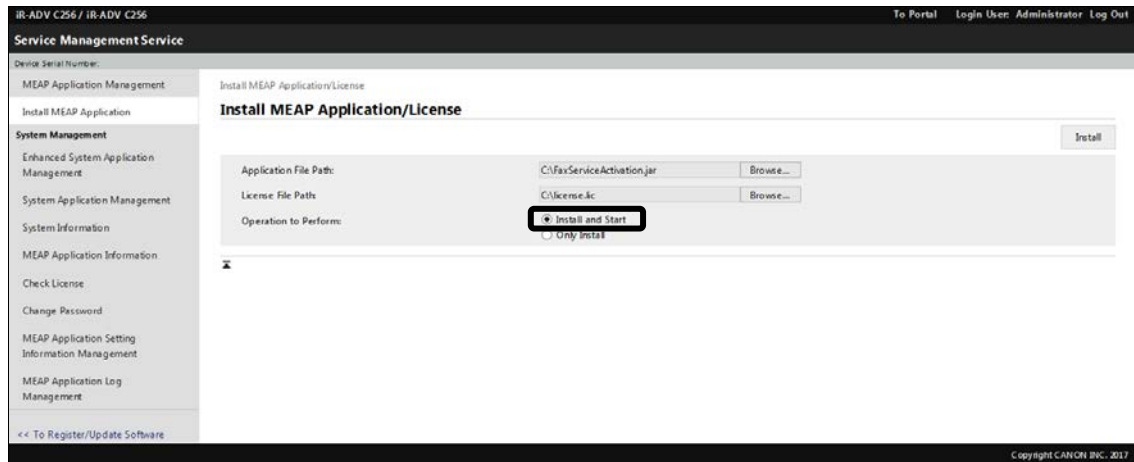
Make sure that you select the file that ends with the .lic extension for the license file.

9. Verify that the correct file was selected → click [Install].



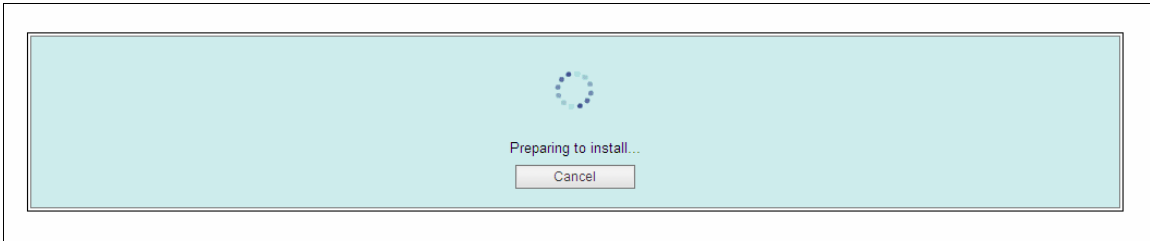
 **NOTE**

Third Generation imageRUNNER ADVANCE and imageRUNNER ADVANCE 3300 Series models allow you to automatically start a MEAP application after installation completes. To automatically start the Fax Service Activation after installation, select [Install and Start].



To manually start the Fax Service Activation after installation, select [Install Only]. [Install and Start] is selected by default.

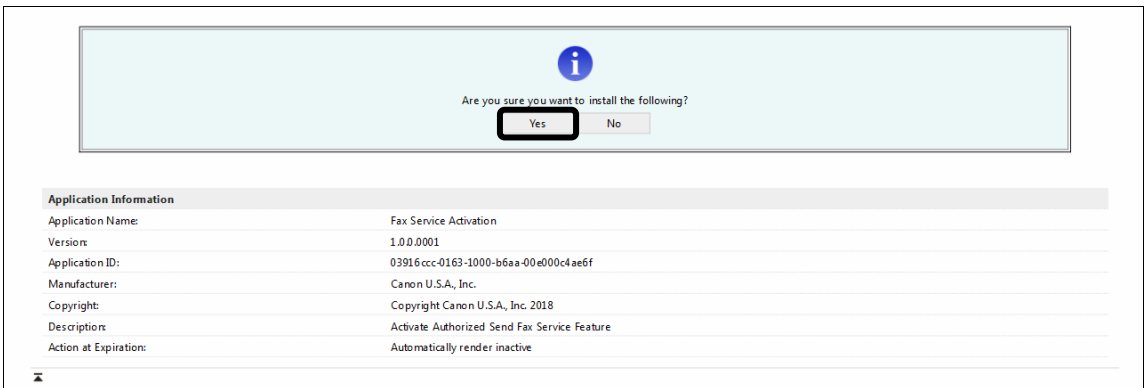
During installation, the message <Preparing to install...> may be displayed.



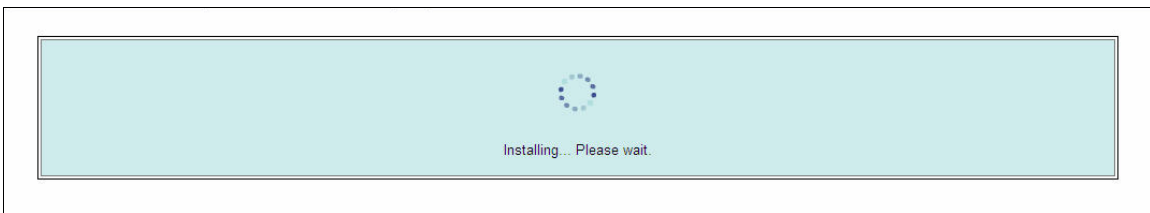
NOTE

To cancel the installation, click [Cancel].

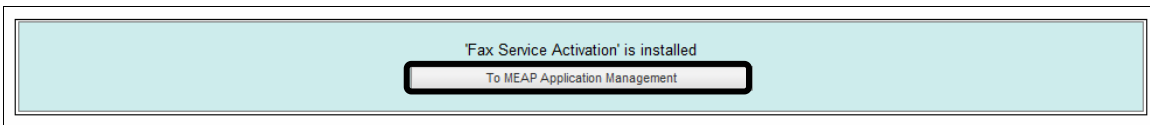
10. Click [Yes].



During installation, a status message is displayed.



11. If the 'Fax Service Activation is installed' message is displayed, click [To MEAP Application Management].



12. Click [Start] for <Fax Service Activation>.

The screenshot displays the 'Service Management Service' interface. On the left is a navigation menu with options like 'MEAP Application Management', 'System Management', and 'MEAP Application Information'. The main area is titled 'MEAP Application Management' and contains a table of installed applications. The 'Fax Service Activation' application is highlighted, and its 'Start' button is circled in red. Below the table is a 'Resource Information' section with a table showing system metrics.

Application Name	Version	Updated	Status	Buttons	License
Fax Service Activation	1.0.0.0001	04/30/2018 9:38:07 AM	Installed	Start, Uninstall	Unnecessary
Authorized Send	6.4.0.0002	04/24/2018 10:29:04 AM	Started	Stop, Uninstall	Unnecessary
MomClient	4.6.0	04/24/2018 10:28:58 AM	Installed	Start, Uninstall	Installed
Barcode Feature Activation	1.0.0.0002	04/24/2018 10:28:58 AM	Started	Stop, Uninstall	Unnecessary
Service Provider	2.1.8.6468	04/24/2018 10:28:58 AM	Started	Stop, Uninstall	Installed
PullPrint Service Provider	1.0.8.0	04/24/2018 10:28:57 AM	Started	Stop, Uninstall	Installed
MEAP Web Service Agent	1.1.1.2.5	04/24/2018 10:28:57 AM	Started	Stop, Uninstall	Installed

Resource Name	Amount Used	Remaining	Percent Used
Storage	239273 KB	3955031 KB	6%
Memory	96020 KB	100588 KB	49%
Threads	102	249	23%
Sockets	39	217	15%
File Descriptors	69	187	27%

The status of the Fax Service Activation application is <Installed> before clicking [Start].



NOTE

If you select [Install and Start] when installing Fax Service Activation on a Third Generation imageRUNNER ADVANCE or imageRUNNER ADVANCE 3300 Series machine, Fax Service Activation will automatically start after installation completes. You do not have to click [Start].

The status will change to <Started> if successful.

Service Management Service

MEAP Application Management

MEAP Application Management

Application Name	Updated	Status	License
Fax Service Activation	1.0.0.001 04/30/2018 9:38:07 AM	Started	Unnecessary
Authorized Send	6.4.0.002 04/24/2018 10:29:04 AM	Started	Unnecessary
MomClient	4.6.0 04/24/2018 10:28:58 AM	Installed	Installed
Barcode Feature Activation	1.0.0.002 04/24/2018 10:28:58 AM	Started	Unnecessary
Service Provider	2.1.8.6468 04/24/2018 10:28:58 AM	Started	Installed
PulPrint Service Provider	1.0.8.0 04/24/2018 10:28:57 AM	Started	Installed
MEAP Web Service Agent	1.1.1.2.5 04/24/2018 10:28:57 AM	Started	Installed

Resource Information

Resource Name	Amount Used	Remaining	Percent Used
Storage	239273 KB	3955031 KB	6%
Memory	126020 KB	70588 KB	64%
Threads	104	347	23%
Sockets	40	216	16%
File Descriptors	71	185	28%

Installation is complete.

13. Click [Log Out from SMS] to exit SMS.

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